

How to create a resit booking and enrol students

August 2020



Contents

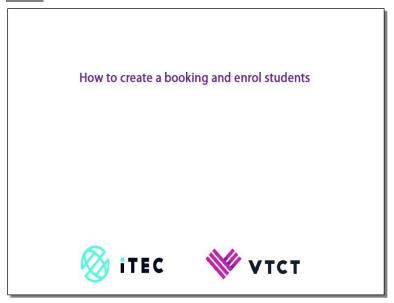
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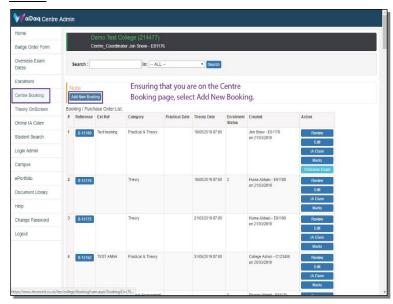
1. How to create a resit booking and enrol students

Slide1



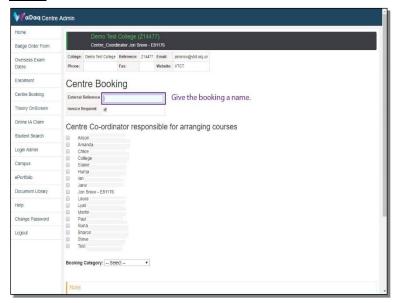
1) How to create a booking and enrol students

Slide2



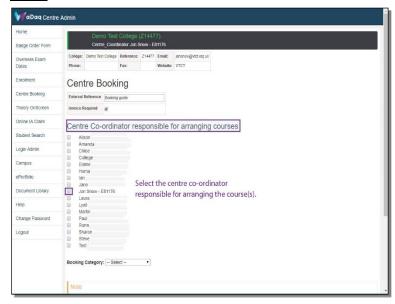
1) Ensuring that you are on the Centre Booking page, select Add New Booking.





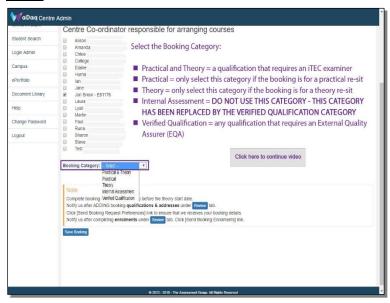
1) Give the booking a name.

Slide4



1) Select the centre co-ordinator responsible for arranging the course(s).

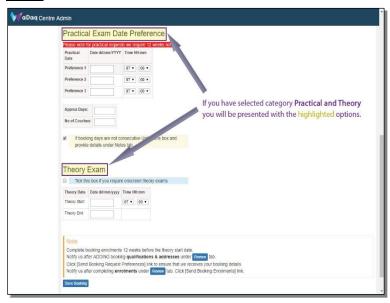




1) Select the Booking Category:

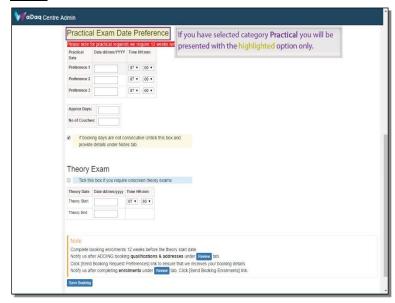
- Practical and Theory = a qualification that requires an iTEC examiner
- **Practical** = only select this category if the booking is for a practical re-sit
- Theory = only select this category if the booking is for a theory re-sit
- Internal Assessment = DO NOT USE THIS CATEGORY THIS CATEGORY HAS
 BEEN REPLACED BY THE VERIFIED QUALIFICATION CATEGORY
- Verified Qualification = any qualification that requires an External Quality Assurer (EQA)





1) If you have selected category **Practical and Theory** you will be presented with options: **Practical Exam Date Preference** and **Theory Exam**.

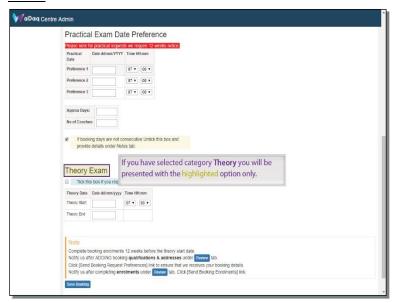
Slide7



1) If you have selected category **Practical** you will be presented with option **Practical Exam Date**.

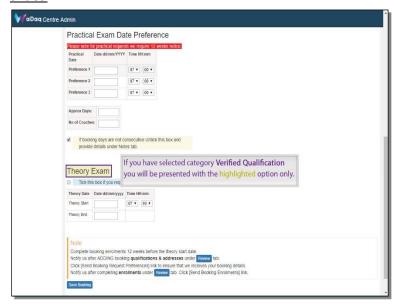






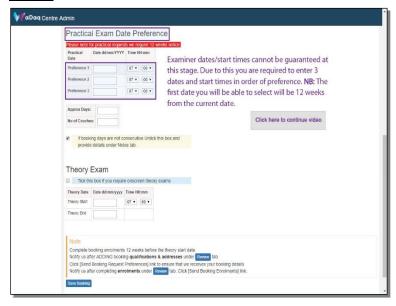
1) If you have selected category **Theory** you will be presented with the highlighted option Theory Exam.

Slide9



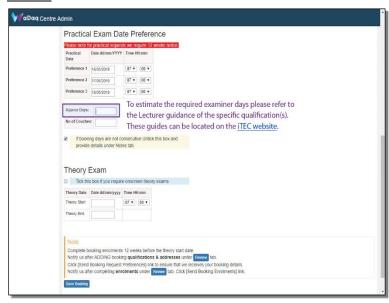
1) If you have selected category Verified Qualification you will be presented with option Theory Exam.





1) Examiner dates/start times cannot be guaranteed at this stage. Due to this you are required to enter 3 dates and start times in order of preference. **NB:** The first date you will be able to select will be 12 weeks from the current date.

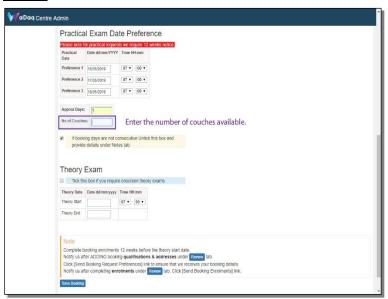
Slide11



1) To estimate the required examiner days please refer to the Lecturer guidance of the specific qualification(s). These guides can be located on the ITEC website.

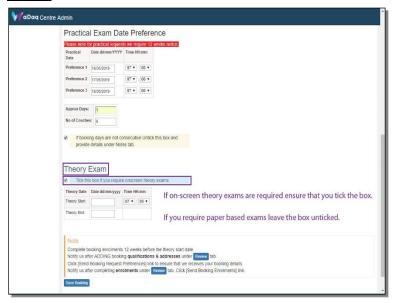






1) Enter the number of couches available.

Slide13

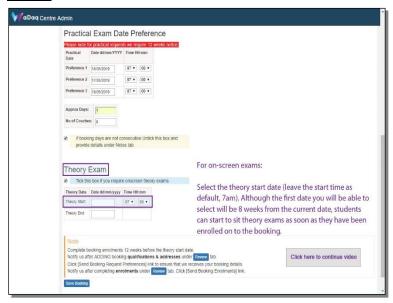


1) If on-screen theory exams are required ensure that you tick the box.

If you require paper based exams leave the box unticked.



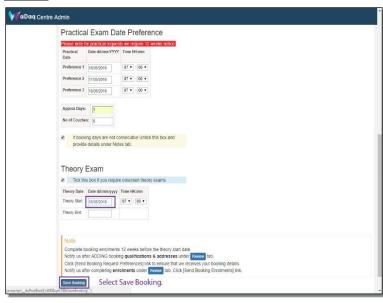




1) For on-screen exams:

Select the theory start date (leave the start time as default, 7am). Although the first date you will be able to select will be 8 weeks from the current date, students can start to sit theory exams as soon as they have been enrolled on to the booking.

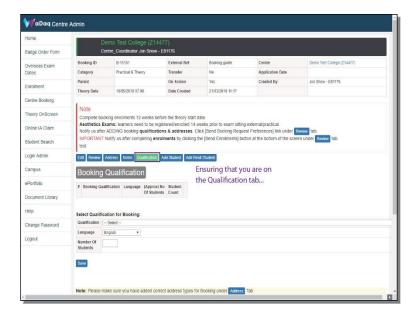
Slide15



1) Select Save Booking.

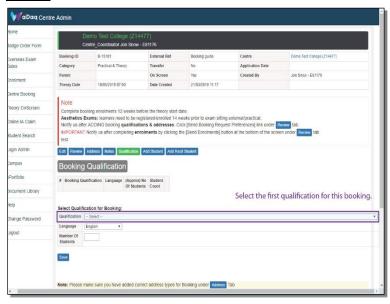






1) Ensuring that you are on the Qualification tab...

Slide17

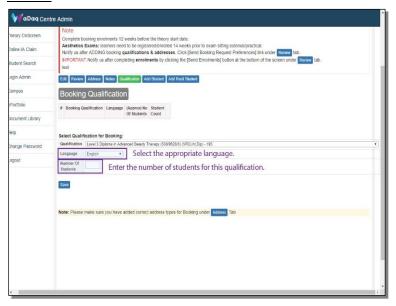


1) Select the first qualification for this booking.

NB: Ensure that the qualification selected is the same qualification the learner was originally enrolled on to.

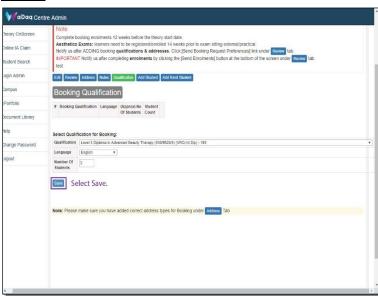






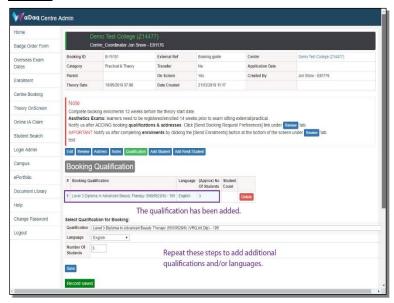
- 1) Select the appropriate language.
- 2) Enter the number of students for this qualification.

Slide19



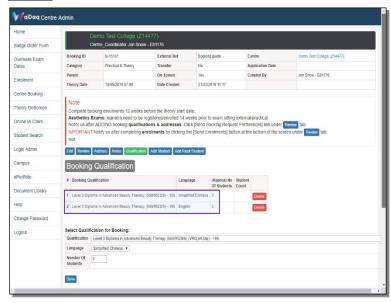
1) Select save.





1) The qualification has been added.

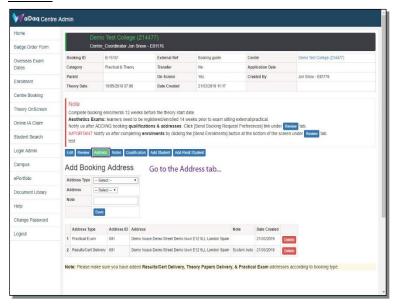
Slide21



1) Repeat steps in slides 18 and 19 to add additional qualifications and/or languages.

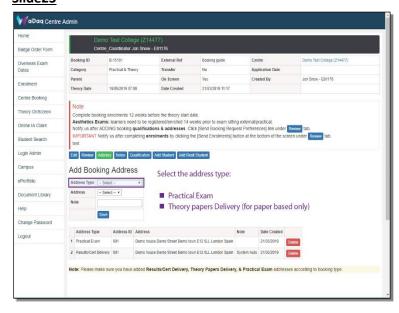






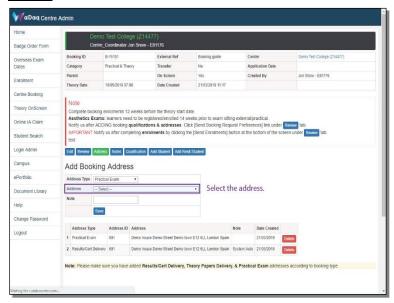
1) Go to the Address tab...

Slide23



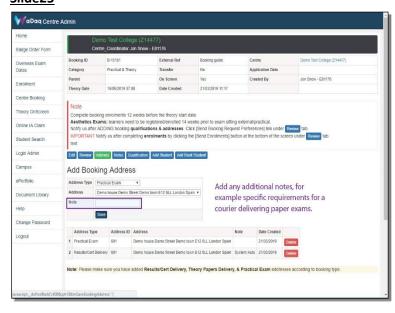
- 1) Select the address type:
 - **Practical Exam**
 - Theory papers Delivery (for paper based only)





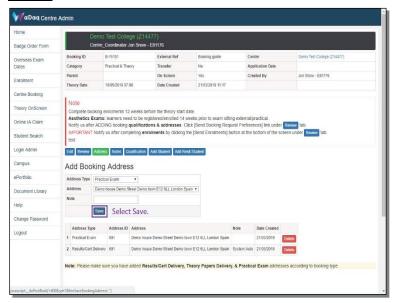
1) Select the address.

Slide25



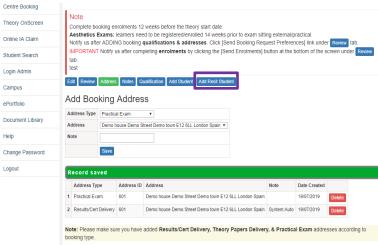
1) Add any additional notes, for example specific requirements for a courier delivering paper exams.





1) Select Save.

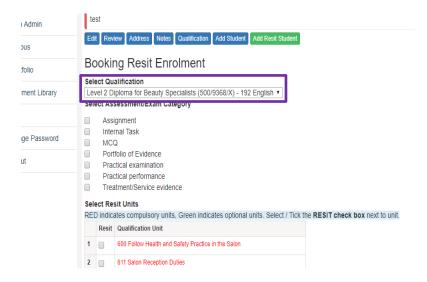
Slide27



1) Go to the Add Resit Student tab..

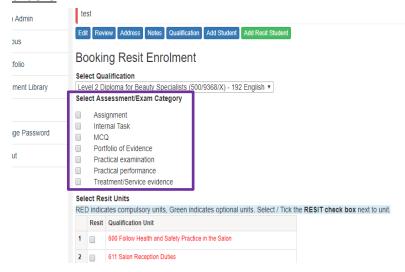






1) Select the qualification that you want to enroll the student on to.

Slide29



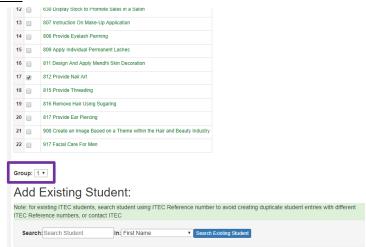
1) Select category that the student is re-sitting





1) Select the unit(s) that the student is re-sitting

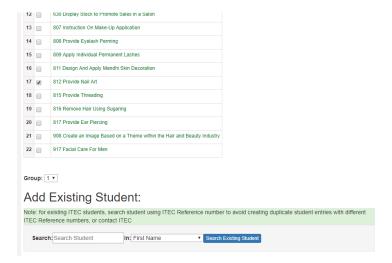
Slide31



1) Group (for paper based exams only)

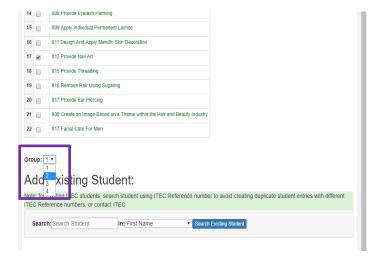






1) If you have opted to conduct paper based exams, you need to consider how many students you can accommodate per exam session. For example:

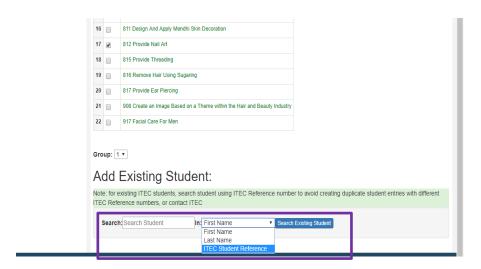
Slide33



1) If your exam room can accommodate 10 students, and you are going to be adding 20 students for the qualification, you will need to add the first 10 students under group one and then add the additional 10 students under group 2. This is to ensure that each group of students receive different exam papers.

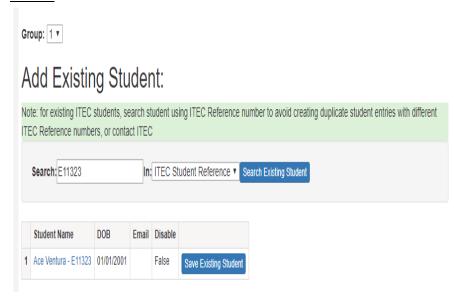






1) You can now add an existing iTEC student; enter either First Name, Last name or iTEC student reference number, select the corresponding option within the In: dropdown list and then select Search Existing Student.

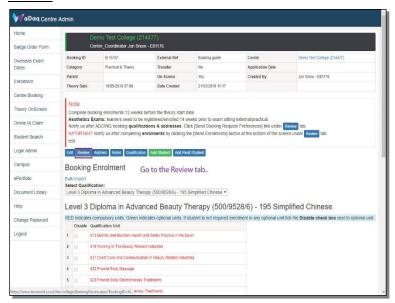
Slide35



1) Once the student has been located, select Save Existing Student

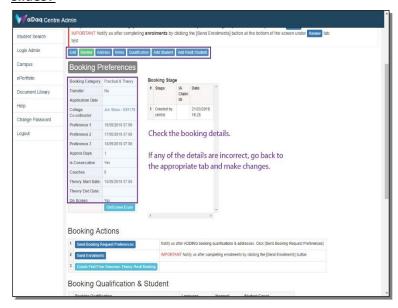






1) Go to the Review tab..

Slide37

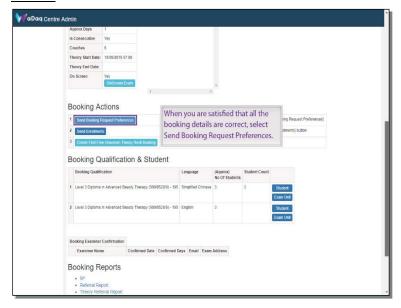


Check the booking details.

If any of the details are incorrect, go back to the appropriate tab and make changes.

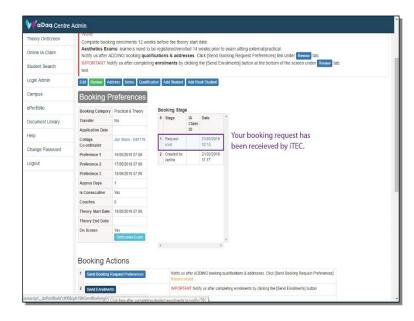






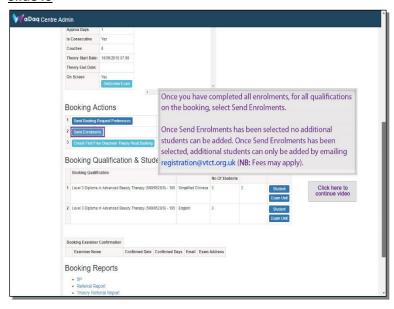
1) When you are satisfied that all the booking details are correct, select Send Booking Request Preferences.

Slide39



1) Your booking request has been received by iTEC.

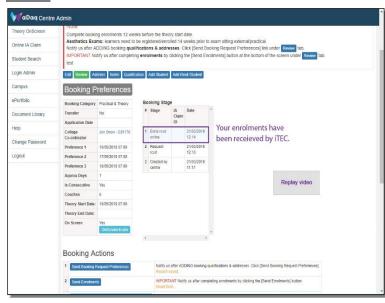




1) Once you have completed all enrolments, for all qualifications on the booking, select Send Enrolments.

Once Send Enrolments has been selected no additional students can be added. To add additional students email registration@vtct.org.uk – include the relevant student and qualification information and booking reference (**NB**: Fees may apply).

Slide41



1) Your enrolments have been received by iTEC.



Help and support

Tel: +44 (0) 2380 684500

Lines are open: 08:45-17:00 (GMT) Mon-Thurs 08:45-16:30 (GMT) Friday

Email: customersupport@vtct.org.uk





Document amendment history page

Version	Document Owner	Issue Date	Changes	Role
0.1	Customer Support Manager	19/07/2019	New document for review	Customer Support Manager
1	Customer Support Manager	23/07/2019	Document reviewed	Customer Support Manager
2	Customer Support Manager	06/08/2019	Slide 17, p. 11 amended	Customer Support Manager
3	Customer Support Manager	09/08/2019	Slide 28, p. 17 text amendedDoc ref # added to header	Customer Support Manager
4	Customer Support Manager	18/08/2020	Document reviewed; title amended	Customer Support Manager

Document Review

Role	Review Status
IT Manager (iTEC)	Reviewed

Document Owner

Document Owner	Document shared with
Customer Support Manager	

Document Sign-off

Role	Sign-off Date
Customer Support Manager	23/07/2019