



ITEC Level 2 Diploma in Women's Hairdressing QAN 601/0148/9 Specification

Aims and Objectives

The main aim of the ITEC Level 2 Diploma in Women's Hairdressing is to enable Learners to gain the necessary practical skills and knowledge required by the Hairdressing Industry. The qualification is suitable for Learners aged 16 and over and is designed to provide occupational competence at Level 2. It also provides a sound platform into further learning at Level 3

Content

This qualification is for Learners who want to work within the Hairdressing Industry. The qualification consists of 6 mandatory units plus a selection of optional units covering a minimum of 43 hours of guided learning (GL). A minimum of 320 hours of guided learning are required to achieve the full qualification

The main skills the Learner will perform are:

- Shampoo and Condition Hair – how to massage the hair and scalp correctly to cleanse, condition and treat the client's hair
- Cut Women's Hair – develop basic cutting techniques to create a range of looks and recognition of critical influencing factors associated with cutting hair
- Colour Hair - includes developing a range of basic application skills for creating a variety of different looks and effects using permanent colour
- Dressing Hair – develop long hairdressing skills to create a variety of looks, including setting and hair up looks
- Reception Duties – cultivate skills that improve delivery of client enquiries, bookings and payments

The Learner will also develop knowledge of related health and safety, client care and communication skills which are essential to work and be successful in the Hairdressing Industry

The Learner will also be able to choose from a range of optional units to complete the qualification, for example:

- Provide Scalp Massage Services
- Perm and Neutralise Hair
- Style and Finish African Type Hair
- Relax African Type Hair
- Salon Reception Duties
- Working in the Hair Industry
- Promote Products and Services to Clients in a Salon
- Working with Others in the Hair and Beauty Sector
- Display Stock to Promote Sales in a Salon
- Create an Image Based on a Theme within the Hair and Beauty Industry

This qualification also provides:

- The related knowledge and understanding required to perform the hairdressing skills outlined above
- Opportunities for Learners to focus on the development of their wider skills in a hairdressing setting such as communicating with clients, working with others and problem solving
- Opportunities for Learners to develop a range of skills, techniques, personal qualities and attitudes essential for successful performance in employment in the Hairdressing Industry

Why Choose the ITEC Level 2 Diploma in Women's Hairdressing?

1. This qualification combines the full range of skills and knowledge for the Learner seeking employment or self-employment as a Hairdresser at Level 2
2. This Qualification is listed in the Ofqual Register of Qualifications
3. This qualification contains all of the skills and knowledge required for employability at Level 2
4. Learners may progress onto the ITEC Level 3 Diploma in Hairdressing 601/5798/7, an Apprenticeship at Level 2 or 3, or a Technical Level qualification at Level 3 such as the ITEC Level 3 Diploma in Women's Hairdressing for All Hair Types 601/0147/7
5. There is also a smaller ITEC Level 2 Certificate in Hairdressing available which has fewer mandatory and optional units, narrowing the number of services a Learner can offer
6. The ITEC Level 2 Diploma in Women's Hairdressing is suitable for inclusion as part of a study programme for 16-18 year olds as well as meeting all of the skills and knowledge required for employability at Level 2. In addition to the 5 mandatory units, this qualification has a selection of 10 optional units allowing the hairdressing pathway to be tailored to meet the specific needs and interests of the Learner and to suit the requirements of local employment
7. This qualification does not form part of an Apprenticeship
8. This qualification is recognised by all relevant professional bodies within the Hairdressing Industry for membership and insurance purposes at Level 2

ITEC Unit Number	Mandatory Units	Credit Value	Guided Learning (GL)
315	The Art of Dressing Hair	4	30
600	Follow Health and Safety Practice in the Salon	3	22
601	Client Consultation for Hair Services	3	30
602	Shampoo and Condition the Hair and Scalp	3	29
603	Cut Women's Hair	8	75
605	Colour and Lighten Hair	10	91

Guided Learning for Mandatory Units – 277

Total Qualification Time (TQT) for Mandatory Units – 324

Learners must also select units covering a minimum of 43 guided learning from the following optional units

ITEC Unit Number	Optional Units	Credit Value	Guided Learning (GL)
606	Provide Scalp Massage Services	4	33
607	Perm and Neutralise Hair	7	60
608	Style and Finish African Type Hair	5	45
609	Relax African Type Hair	5	44

611	Salon Reception Duties	3	24
612	Working in the Hair Industry	4	35
627	Promote Products and Services to Clients in a Salon	3	28
629	Working with Others in the Hair and Beauty Sector	2	19
630	Display Stock to Promote Sales in a Salon	3	24
908	Create an Image Based on a Theme within the Hair and Beauty Industry	6	60

Minimum Total Guided Learning including optional units –320

Minimum Total Qualification Time (TQT) including optional units –373

Total Qualification Credit Value – 37

Guided Learning (GL)

Guided Learning is ‘the activity of a Learner in being taught or instructed by – or otherwise participating in education or training under the immediate guidance or supervision of – a Lecturer, Supervisor, Tutor or other appropriate provider of education or training’. This includes ‘the activity of being assessed if the assessment takes place under the immediate guidance or supervision of a Lecturer, Supervisor, Tutor or other appropriate provider of education or training’

Total Qualification Time (TQT)

Total Qualification Time is the number of notional hours which represents an estimate of the total amount of time that could reasonably be expected to be required in order for a Learner to achieve and demonstrate the achievement of the level of attainment necessary for the award of the qualification

Total Qualification Credit Value

The total Credit Value for the qualification is equal to one tenth of the Total Qualification Time rounded to the nearest whole number.

Assessment

This qualification will be internally and externally assessed using a range of assessment methods as set out in tables 1 and 2 below:-

Table 1

ITEC Unit Number	Mandatory Units	Assessment	Grading
315	The Art of Dressing Hair	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online Final Practical test	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100% Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
600	Follow Health and Safety Practice in the Salon	Portfolio of evidence 4 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%

601	Client Consultation for Hair Services	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online Final Practical test	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100% Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
602	Shampoo and Condition the Hair and Scalp	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online Final Practical test	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100% Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
603	Cut Women's Hair	Portfolio of evidence 8 performances to be evidenced 10 Question MCQ - paper or online Final Practical test	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100% Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
605	Colour and Lighten Hair	Portfolio of evidence 8 performances to be evidenced 10 Question MCQ - paper or online Final Practical test	Pass/refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100% Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
315 601 602 603 605	See Assessment Form and Marking Criteria	Final Practical Test Overall Score	Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%

Optional Units

Table 2

ITEC Unit Number	Optional Units	Assessment	Grading
606	Provide Scalp Massage Services	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%

607	Perm and Neutralise Hair	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
608	Style and Finish African Type Hair	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
609	Relax African Type Hair	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
611	Salon Reception Duties	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
612	Working in the Hair Industry	Portfolio of evidence 1 performance to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
627	Promote Products and Services to Clients in a Salon	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
629	Working with Others in the Hair and Beauty Sector	Portfolio of evidence 3 performances to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
630	Display Stock to Promote Sales in a Salon	Portfolio of evidence 1 performance to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%
908	Create an Image Based on a Theme within the Hair and Beauty Industry	Portfolio of evidence 1 performance to be evidenced 10 Question MCQ - paper or online	Pass/Refer Pass 60% - 74% Merit 75% - 89% Distinction 90% - 100%

All assessment criteria and sample assessment materials for this qualification can be found [here](#)

Grading of the Qualification

All assessment tasks required for each unit of the qualification (detailed in tables 1 and 2 of the specification) must be completed and awarded a Pass mark before the complete qualification can be certificated

The overall qualification is graded - Pass - 60% - 74%, Merit - 75% - 89%, Distinction – 90%-100%. This is formed by the aggregate of the multiple-choice questions and the final practical assessment

Controlled Assessment

All theory tests must be conducted in a controlled environment and follow the procedures defined by ITEC [here](#). The theory tests will be set and marked by ITEC.

All practical assessments must be conducted in a controlled environment as defined by [here](#). The internal assessments will be conducted by the Centre's Assessor/Internal Verifier(s) and will be sampled by the ITEC External Verifier; however, the Centre is responsible for ensuring the assessment can operate seamlessly by organising the process as defined by ITEC in the Lecturer/Assessor Guidance Notes [here](#). The final assessment marking criteria and assessment form can be found [here](#)

Failure to operate ITEC Examinations as documented in the ITEC policies and guidance notes may result in sanction(s) against the Centre e.g., withdrawal by ITEC for a particular qualification and/or withdrawal of ITEC recognition from the Centre due to maladministration and/or malpractice. Please see our policy [here](#).

Recommended Prior Learning

It is recommended that Learners have achieved a level of education equivalent to five GCSEs at grades A*-C or the ITEC Level 1 Diploma in Hairdressing prior to commencing the ITEC Level 2 Diploma in Women's Hairdressing; however, exemptions may be made for adult returners with experience of the workplace

Opportunities for Progression

Once Learners have achieved the ITEC Level 2 Diploma in Women's Hairdressing they may progress on to other ITEC or equivalent qualifications at Level 2 or 3, for example:

- Level 2 Apprenticeship in Hairdressing
- Level 2 Certificate in Barbering
- Level 3 Certificate in Barbering
- Level 3 Apprenticeship in Hairdressing
- Level 3 Diploma in Hairdressing

For further Awards, Certificates and Diplomas please go to www.itecworld.co.uk

Opportunities for Employment

There are opportunities for Hairdressers to find employment in a variety of areas:

- Senior Junior/ Junior Stylist Hairdressing Salons
- Salon work in hotels
- Cruise liners
- Freelance Hairdressing

Please see the letters of support from employers within the industry, including [Steiner Training Limited](#), [National Hairdressers Federation](#), [Wella](#), [Affinage](#), [Sculptors](#) and [Goldwell](#)

Relationship to National Occupational Standards

ITEC has mapped to National Occupational Standards where they exist and has ensured that best practice in the workplace has been reflected in the qualification. ITEC has linked the qualification to the relative job roles as well as ensuring that the qualification reflects the required level of knowledge and ability for the Hairdresser at Level 2

Professional Body Membership and Insurance

The qualification was developed collaboratively with the Hair and Beauty Industry Authority (HABIA)

It is recognised for membership by:

- National Hairdressers' Federation (NHF)
- World Federation of Hairdressers
- Hairdressing Council (HC)
- Freelance Hairdressers' Association (FHA)