



Level 2 Diploma in Women's Hairdressing QAN 601/0148/9 Marking Criteria

Learners must be able to demonstrate the following:-

APPEARANCE – 5 MARKS (1 mark each)

1. Clean ironed professional overall/uniform, underskirts/underwear should not be visible, trousers should not trail on the floor
2. Appropriate personal protective clothing worn
3. Clean, neat, styled hair
4. Well maintained hands and nails
5. No body or breath odour, chewing gum or sucking sweets

CLIENT CARE – 5 MARKS (1 mark each)

1. Greeting and introduction of self to client. Identify the client's needs, agree desired look
2. Assisting the client to the chair/work station
3. Explaining the treatment procedure to the client, maintaining a positive and professional approach throughout
4. Positioning the client correctly, protecting the client's clothing and skin appropriately where necessary and checking that the client's comfort is ensured throughout
5. Correct posture and positioning of self throughout all treatments

HYGIENE AND STERILISATION – 5 MARKS (1 mark each)

1. Equipment and work station clean and wiped over before, during and after use
2. Towels and gowns clean and changed for each client
3. Hands are sanitised before, during and after treatment when appropriate
4. Lids are replaced on products and general waste disposed of hygienically and appropriately
5. Appropriate use of salon sterilising equipment/cabinets and small equipment used, stored and sanitised as appropriate

CONSULTATION – 5 MARKS (1 mark each)

1. Identify the client's needs
2. Analyse the hair for porosity and previous treatments
3. Check skin and scalp for contra-indications
4. Identify factors that could limit or affect the service
5. Advise clients and agree services and products

COLOURING TECHNIQUES – 25 marks (5 marks each)

1. That appropriate tests have been performed and products prepared according to manufacturers instructions
2. Correct application of a minimum of half head highlights and/or low lights according to the agreed desired look
3. Performing strand tests at suitable times throughout the developing process
4. Accurately timing the development of colour
5. Correct removal of products ensuring the hair and scalp is free of colour and the desired colouring effect has been achieved

SHAMPOOING AND CONDITIONING HAIR AND SCALP– 5 MARKS (1 mark each)

1. Appropriate choice of shampoo and conditioner, water temperature, flow and direction checked and adapted to suit the client's hair, scalp and comfort demonstrating minimum wastage of products
2. Adaptation of massage techniques to suit hair length, density and condition and scalp condition (effleurage, rotary, petrissage, frictions)
3. Shampoo is correctly rinsed and conditioner applied correctly using the appropriate massage movements (effleurage, petrissage)
4. Removal of conditioner without disturbing the direction of the follicle
5. Client's hair is free from moisture and tangles are removed without damage to the client's hair or scalp

CUTTING TECHNIQUES – 30 marks (5 marks each)

1. Appropriate cutting technique(s) suitable for the client's hair type and according to the agreed desired look
2. Appropriate use of cutting tools and equipment
3. Correct degree of tension is applied to the hair whilst cutting
4. Holding and cutting angles are correct
5. Consulting with the client throughout the cutting process
6. Cross checking and balancing of the cut

STYLING/DRESSING AND FINISHING – 20 marks (5 marks each)

1. Correct choice and use of styling products appropriate to hair type and desired finished look
2. Correct choice and use of heated styling equipment, effective control of the client's hair during the styling process, taking into account the hair type and desired finished look
3. Correct choice and use of finishing products appropriate to hair type and desired finished look
4. Final finished look meets the agreed desired effect.