

## Unit 606 – Provide Scalp Massage Services

Guided Learning Hours: 33

Learning Outcome	Assessment Criteria	Taught Content
1. Be able to prepare to provide scalp massage services	<p>1.1 Prepare themselves, the client and work area for scalp massage services</p> <p>1.2 Use suitable consultation techniques to identify service objectives</p> <p>1.3 Describe the salon's requirements for client preparation, preparing themselves and the work area</p> <p>1.4 Describe the different consultation techniques used to identify the service objectives</p> <p>1.5 Explain and agree the procedure, potential benefits and effects of the service to the client</p>	<p>1.1.1 To include:</p> <ul style="list-style-type: none"> <li>• Preparing self</li> <li>• Preparing working area</li> <li>• Sanitising/sterilising tools and equipment</li> <li>• Preparing environment</li> <li>• Assisting the client into a comfortable and relaxed position for the treatment</li> <li>• Protecting and caring for the client throughout the treatment</li> </ul> <p>1.2.1 To include:</p> <ul style="list-style-type: none"> <li>• Discussing client's needs and requirements</li> <li>• Discussing known contraindications</li> <li>• Checking the condition of the hair</li> <li>• Checking for abrasions and abnormalities</li> </ul> <p>1.3.1 To include:</p> <ul style="list-style-type: none"> <li>• Protective clothing for self and client</li> <li>• Sanitising/sterilising tools and equipment</li> <li>• Disposing of waste hygienically and appropriately</li> </ul> <p>1.4.1 To include:</p> <ul style="list-style-type: none"> <li>• Open and closed questioning</li> <li>• Use of visual aids</li> <li>• Listening techniques</li> </ul> <p>1.5.1 To include:</p> <ul style="list-style-type: none"> <li>• Length of service</li> <li>• Use of equipment</li> <li>• Use of products</li> <li>• Benefits to scalp and hair</li> <li>• General wellbeing of the client</li> </ul>

	<p>1.6 Explain the importance of identifying any contraindications to scalp massage services and how to recognise them</p> <p>1.7 Describe how different factors can affect the performance of scalp massage services</p> <p>1.8 Describe the different types of massage media and equipment used for scalp massage services</p> <p>1.9 Explain the importance of following Manufacturers' instructions</p>	<p>1.6.1 To include:</p> <ul style="list-style-type: none"> <li>• Avoid damaging the condition of the hair and scalp</li> <li>• Maintain the general wellbeing of the client</li> <li>• Checking the condition of the scalp and hair</li> <li>• Discussing and checking the general health of the client, including blood pressure</li> </ul> <p>1.7.1 To include:</p> <ul style="list-style-type: none"> <li>• Scalp and hair conditions</li> <li>• General health of the client</li> </ul> <p>1.8.1 To include:</p> <ul style="list-style-type: none"> <li>• Massage creams and moisturisers</li> <li>• Oils</li> <li>• Electrical vibrators and steamers</li> </ul> <p>1.9.1 To include:</p> <ul style="list-style-type: none"> <li>• Providing satisfactory results</li> <li>• Avoiding mistakes</li> <li>• Avoiding legal action</li> </ul>
<p>2. Be able to carry out scalp massage services</p>	<p>2.1 Communicate and behave in a professional manner</p> <p>2.2 Select and use products, tools and equipment suitable for the client's hair and scalp condition</p> <p>2.3 Adapt massage techniques to take into account influencing factors</p>	<p>2.1.1 To include:</p> <ul style="list-style-type: none"> <li>• Being polite</li> <li>• Being honest</li> <li>• Speaking clearly</li> <li>• Listening attentively</li> <li>• Demonstrating positive body language and facial expressions</li> </ul> <p>2.2.1 To include:</p> <ul style="list-style-type: none"> <li>• Types of shampoos</li> <li>• Types of conditioners</li> <li>• Combs</li> <li>• Steamers and accelerators</li> <li>• Electric vibrators</li> </ul> <p>2.3.1 To include:</p> <ul style="list-style-type: none"> <li>• Comfort of client</li> <li>• Condition of the hair and scalp</li> <li>• General health of the client</li> </ul>

	<p>2.4 Follow safe and hygienic working practices</p> <p>2.5 Provide suitable aftercare advice</p> <p>2.6 Describe when and how to use massage media and equipment to treat different scalp conditions</p> <p>2.7 Describe how and when to use and adapt the different massage techniques</p> <p>2.8 Identify the safety considerations that must be taken into account when massaging the scalp</p> <p>2.9 Describe the aftercare advice that should be provided</p>	<p>2.4.1 To include:</p> <ul style="list-style-type: none"> <li>• Protecting client</li> <li>• Personal protection</li> <li>• Posture and standing position</li> <li>• Sanitisation of tools and equipment</li> <li>• Disposing of waste hygienically and appropriately</li> </ul> <p>2.5.1 To include:</p> <ul style="list-style-type: none"> <li>• How to shampoo and condition the hair and scalp</li> <li>• How to brush and comb the hair</li> <li>• How to dry and style the hair</li> <li>• Suitable finishing products and how to use them</li> </ul> <p>2.6.1 To include:</p> <ul style="list-style-type: none"> <li>• Massage creams and moisturisers</li> <li>• Oils</li> <li>• Electrical vibrators and steamers</li> </ul> <p>2.7.1 To include:</p> <ul style="list-style-type: none"> <li>• Scalp and hair condition</li> <li>• Client comfort and general wellbeing</li> <li>• Effleurage, petrissage and tapotement</li> </ul> <p>2.8.1 To include:</p> <ul style="list-style-type: none"> <li>• Protecting client</li> <li>• Personal protection and hygiene</li> <li>• Posture and standing position</li> <li>• Sanitisation of tools and equipment</li> <li>• Use of electrical equipment</li> </ul> <p>2.9.1 To include:</p> <ul style="list-style-type: none"> <li>• Shampooing and conditioning the hair and scalp</li> <li>• Brushing and combing the hair</li> <li>• Drying and styling the hair</li> <li>• Using finishing products</li> </ul>
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	<p>2.10 Describe the benefits of scalp massage</p> <p>2.11 Outline the basic structure of the skin</p> <p>2.12 State the name and position of the bones and muscles of the head and neck</p> <p>2.13 Describe methods of working safely and hygienically, which minimises the risk of cross infection and cross infestation</p> <p>2.14 State how to communicate and behave within a salon environment</p>	<p>2.10.1 To include:</p> <ul style="list-style-type: none"> <li>• Hair and scalp condition</li> <li>• Clients general wellbeing</li> </ul> <p>2.11.1 To include:</p> <ul style="list-style-type: none"> <li>• Epidermis, Dermis, Subcutaneous layer, Follicle, Sebaceous gland, Sweat gland, Papilla, Erector Pili muscle, Blood vessels, Nerve fibres</li> </ul> <p>2.12.1 To include:</p> <p><b>Bones</b></p> <ul style="list-style-type: none"> <li>• Coronal Suture, Parietal, Occipital, Temporal, Ethmoid, Lacrimal, Nasal, Sphenoid, Cervical</li> </ul> <p><b>Muscles</b></p> <ul style="list-style-type: none"> <li>• Occipitofrontalis, Occipitalis, Frontalis, Sternocleidomastoid, Trapezius, Splenius Capitis, Levator Scapulae</li> </ul> <p>2.13.1 To include:</p> <ul style="list-style-type: none"> <li>• Sanitisation of tools and equipment</li> <li>• Use of clean towels and gowns</li> <li>• Personal hygiene</li> </ul> <p>2.14.1 To include:</p> <ul style="list-style-type: none"> <li>• Being polite</li> <li>• Being honest</li> <li>• Speaking clearly</li> <li>• Listening attentively</li> <li>• Demonstrating positive body language and facial expressions</li> </ul>
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