



Unit 601 Client Consultation for Hair Services Test Specification

External Assessment Method:	Multiple Choice Question Paper on demand	
Duration of External Assessment:	15 minutes	
Pass Mark:	60%	
Grading:	Pass, Credit or Distinction	
Frequency of External Assessment:	On demand (once ALL hours for the unit have been completed)	
Assessment criteria to be Assessed:	All assessment criteria will be assessed	
Format of Questions:	Stem, 1 key and 3 distracters	
No. of Questions	10 questions	
Distribution of questions: Each question will be allocated one mark. The breakdown of questions listed can be found in the assessment criteria in the ITEC syllabus for unit 613 as follows:	<u>Unit</u> Unit 601 Client Consultation for Hair Services	<u>No. of Questions per unit</u> 10
	<u>Breakdown of Questions</u> Unit 601 Client Consultation for Hair Services: <ul style="list-style-type: none"> • How to communicate effectively and the techniques used during client consultation (2Q) • The importance of consulting client records and the information that should be recorded , how client records should be held and maintained, client confidentiality and legislation on how information is used (2Q) • tests carried out for different services and the importance of 	<u>Related to ITEC Assessment Criteria for each Unit as listed below:</u> 1.9, 1.10 1.11, 1.18, 1.19, 1.20 1.12, 1.13

	<p>following manufacturer's instructions, salon policy and legal requirements (2Q)</p> <ul style="list-style-type: none"> • the importance of identifying factors that may limit, prevent or affect the service, identifying and recording contra – indications, who to refer to and the importance of not naming referable contra-indications(2Q) • Suspected infections, infestations and disorders (1Q) • Basic structure of the skin and hair, characteristics of different types of hair , growth cycle and general factors that contribute to healthy hair(1Q) 	<p>1.14, 1.15, 1.16, 1.17</p> <p>2.1</p> <p>2.2, 2.3, 2.4, 2.5, 2.6</p>
<p>Administration of External Assessment:</p>	<p>For security required of centres and for the administration of examination papers, please refer to the <i>ITEC Regulations and Procedures for Operating Theory Examinations</i> document.</p>	