



Unit 601 Client Consultation for Hair Services Test Specification

External Assessment Method:	Multiple Choice Question Paper on demand	
Duration of External Assessment:	15 minutes	
Pass Mark:	60%	
Grading:	Pass, Credit or Distinction	
Frequency of External Assessment:	On demand (once ALL hours for the unit have been completed)	
Assessment criteria to be Assessed:	All assessment criteria will be assessed	
Format of Questions:	Stem, 1 key and 3 distracters	
No. of Questions	10 questions	
Distribution of questions: Each question will be allocated one mark. The breakdown of questions listed can be found in the assessment criteria in the ITEC syllabus for unit 613 as follows:	<u>Unit</u> Unit 601 Client Consultation for Hair Services	<u>No. of Questions per unit</u> 10
	<u>Breakdown of Questions</u> Unit 601 Client Consultation for Hair Services: <ul style="list-style-type: none"> How to communicate effectively and the techniques used during client consultation (2Q) The importance of consulting client records and the information that should be recorded, how client records should be held and maintained, client confidentiality and legislation on how information is used (2Q) tests carried out for different services and the importance of 	<u>Related to ITEC Assessment Criteria for each Unit as listed below:</u> 1.9, 1.10 1.11, 1.18, 1.19, 1.20 1.12, 1.13

	<p>following manufacturer's instructions, salon policy and legal requirements (2Q)</p> <ul style="list-style-type: none"> the importance of identifying factors that may limit, prevent or affect the service, identifying and recording contra – indications, who to refer to and the importance of not naming referable contra-indications(2Q) Suspected infections, infestations and disorders (1Q) Basic structure of the skin and hair, characteristics of different types of hair , growth cycle and general factors that contribute to healthy hair(1Q) 	<p>1.14, 1.15, 1.16, 1.17</p> <p>2.1</p> <p>2.2, 2.3, 2.4, 2.5, 2.6</p>
Administration of External Assessment:	<p>For security required of centres and for the administration of examination papers, please refer to the <i>ITEC Regulations and Procedures for Operating Theory Examinations</i> document.</p>	