

Unit 632 - Wig Services

Guided Learning Hours: 40

Learning Outcome	Assessment Criteria	Taught Content
1. Be able to prepare and fit different types of wigs	<p>1.1 Create the right setting in which client feels comfortable enough to express their needs, expectations and concerns</p> <p>1.2 Prepare themselves, the client, the wig/hairpieces and the work area for the service</p> <p>1.3 Use suitable consultation techniques that enable the client to express their concerns and expectations without embarrassment</p> <p>1.4 Identify factors that may influence the selection of wigs/hairpieces</p> <p>1.5 Fit and adjust wigs / hairpieces on the client's head</p>	<p>1.1.1 To include:</p> <ul style="list-style-type: none">• Preparing environment• Privacy• One to one consultation• Allowing sufficient appointment time <p>1.2.1 To include:</p> <ul style="list-style-type: none">• Preparing self• Preparing working area• Sanitising/sterilising tools and equipment• Assisting the client into a comfortable and relaxed position for the treatment• Protecting and caring for the client throughout the treatment• Setting and dressing and styling the hairpiece <p>1.3.1 To include:</p> <ul style="list-style-type: none">• Open and closed questioning• Use of visual aids• Listening techniques <p>1.4.1 To include:</p> <ul style="list-style-type: none">• Density and distribution of the clients' natural hair• Length of clients' natural hair• The condition of the hair and scalp• The finished hairstyle <p>1.5.1 To include:</p> <ul style="list-style-type: none">• Securing the clients' hair before fitting full wigs• Fitting full wigs and part wigs

	<p>1.6 Complete client records including head measurements/sizes</p> <p>1.7 Follow safe and hygienic working practices</p> <p>1.8 Explain the importance of creating a setting in which clients feel comfortable and ensures privacy</p> <p>1.9 Explain the importance of treating clients with sensitivity and empathy</p> <p>1.10 Explain why it is important to encourage and allow time for clients to ask questions</p> <p>1.11 Explain how to check that clients understand verbal and written information that they have been given</p> <p>1.12 Explain the types of expectations, concerns and needs that the clients may have and how to deal with them</p>	<p>1.6.1 To include:</p> <ul style="list-style-type: none"> • Name and contact details • Colour of hair and style • Front hairline to nape • Ear to ear around the back of the head • Ear to ear over the top of the head <p>1.7.1 To include:</p> <ul style="list-style-type: none"> • Protecting client • Personal protection • Posture and standing position • Sanitisation/sterilisation of tools and equipment • Disposing of waste hygienically and appropriately <p>1.8.1 To include:</p> <ul style="list-style-type: none"> • Client confidence <p>1.9.1 To include:</p> <ul style="list-style-type: none"> • Avoiding possible embarrassment <p>1.10.1 To include:</p> <ul style="list-style-type: none"> • Avoiding mistakes • Client satisfaction <p>1.11.1 To include:</p> <ul style="list-style-type: none"> • Questioning <p>1.12.1 To include:</p> <ul style="list-style-type: none"> • General improvement in appearance • Maintenance of wig or hair piece • Comfort when wearing wigs and hair pieces
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	<p>1.13 Describe the factors that may influence the choice of services and resources</p> <p>1.14 State the importance of identifying factors that may limit, prevent or affect the service</p> <p>1.15 State the importance of recording all service details</p> <p>1.16 Explain the reasons for wearing wigs/ hair pieces</p> <p>1.17 Describe how to cleanse and condition wigs / hair pieces</p> <p>1.18 Explain why there is a need to be sensitive when dealing with clients with hair loss</p> <p>1.19 Describe the growth cycle of hair</p>	<p>1.13.1 To include:</p> <ul style="list-style-type: none"> • Hair and scalp condition • Density and distribution of the clients' natural hair growth • The client's health • Cost of service, wigs or hair pieces <p>1.14.1 To include:</p> <ul style="list-style-type: none"> • Providing satisfactory results • Avoiding mistakes • Service timings <p>1.15.1 To include:</p> <ul style="list-style-type: none"> • Providing a reference for future services • Avoiding mistakes • Avoiding legal action <p>1.16.1 To include:</p> <ul style="list-style-type: none"> • Medical conditions • Clients' convenience • Improvement to hairstyle • Creating a hairstyle <p>1.17.1 To include:</p> <ul style="list-style-type: none"> • Use of cleaning fluids • Shampoo and conditioners <p>1.18.1 To include:</p> <ul style="list-style-type: none"> • Avoiding further embarrassment • Causing further distress <p>1.19.1 To include:</p> <ul style="list-style-type: none"> • Anagen • Telogen • Catogen
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	<p>1.20 Describe the salon's requirement for client preparation, preparing themselves and the work area</p> <p>1.21 Outline safe and hygienic working practices</p>	<p>1.20.1 To include:</p> <ul style="list-style-type: none"> • Protecting client • Personal protection • Sanitisation/sterilisation of tools and equipment <p>1.21.1 To include:</p> <ul style="list-style-type: none"> • Protecting client • Personal protection • Posture and standing position • Sanitisation/sterilisation of tools and equipment • Disposing of waste hygienically and appropriately
2. Be able to cut and style wigs	<p>2.1 Select and use products, tools, equipment and techniques as required to achieve the desired look</p> <p>2.2 Cut and style wigs to achieve a personalised look</p> <p>2.3 Monitor and maintain client comfort throughout the service</p> <p>2.4 Complete the service to the satisfaction of the client</p> <p>2.5 Explain the importance of choosing the correct products, tools, equipment and techniques to suit the wig/hair pieces and the client</p>	<p>2.1.1 To include:</p> <ul style="list-style-type: none"> • Scissors, razor • Combs and brushes • Hair dryers <p>2.2.1 To include:</p> <ul style="list-style-type: none"> • Consulting client throughout the service • Using a variety of cutting techniques • Using a range of drying techniques <p>2.3.1 To include:</p> <ul style="list-style-type: none"> • Seating and positioning the client • Consulting client throughout the service <p>2.4.1 To include:</p> <ul style="list-style-type: none"> • Consulting client throughout the service • Completing the service in the agreed time <p>2.5.1 To include:</p> <ul style="list-style-type: none"> • Real hair wigs and hair pieces • Artificial hair and fibre wigs and hair pieces • Comparing costs between real hair and artificial hair

	<p>2.6 Describe the styling techniques that can be carried out for different types of wigs/hair pieces</p> <p>2.7 Explain the importance of personalising wigs</p> <p>2.8 Explain the importance of monitoring and maintaining client comfort throughout the service</p> <p>2.9 Describe the aftercare advice that should be provided to the client</p>	<p>2.6.1 To include:</p> <ul style="list-style-type: none"> • Styling real hair wigs and hair pieces • Styling artificial hair and fibre wigs and hair pieces <p>2.7.1 To include:</p> <ul style="list-style-type: none"> • Client confidence • Natural appearance • Portraying clients' image <p>2.8.1 To include:</p> <ul style="list-style-type: none"> • Client satisfaction • Avoiding client discomfort and complaints <p>2.9.1 To include:</p> <ul style="list-style-type: none"> • Cleaning the wig or hair piece • Brushing and combing the wig or hair piece • Drying and styling the wig or hair piece • Using finishing products on the wig or hair piece
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