

## Unit 632 - Wig Services

Guided Learning Hours: 40

Learning Outcome	Assessment Criteria	Taught Content
1. Be able to prepare and fit different types of wigs	<p>1.1 Create the right setting in which client feels comfortable enough to express their needs, expectations and concerns</p> <p>1.2 Prepare themselves, the client, the wig/hairpieces and the work area for the service</p> <p>1.3 Use suitable consultation techniques that enable the client to express their concerns and expectations without embarrassment</p> <p>1.4 Identify factors that may influence the selection of wigs/hairpieces</p> <p>1.5 Fit and adjust wigs / hairpieces on the client's head</p>	<p>1.1.1 To include:</p> <ul style="list-style-type: none"><li>• Preparing environment</li><li>• Privacy</li><li>• One to one consultation</li><li>• Allowing sufficient appointment time</li></ul> <p>1.2.1 To include:</p> <ul style="list-style-type: none"><li>• Preparing self</li><li>• Preparing working area</li><li>• Sanitising/sterilising tools and equipment</li><li>• Assisting the client into a comfortable and relaxed position for the treatment</li><li>• Protecting and caring for the client throughout the treatment</li><li>• Setting and dressing and styling the hairpiece</li></ul> <p>1.3.1 To include:</p> <ul style="list-style-type: none"><li>• Open and closed questioning</li><li>• Use of visual aids</li><li>• Listening techniques</li></ul> <p>1.4.1 To include:</p> <ul style="list-style-type: none"><li>• Density and distribution of the clients' natural hair</li><li>• Length of clients' natural hair</li><li>• The condition of the hair and scalp</li><li>• The finished hairstyle</li></ul> <p>1.5.1 To include:</p> <ul style="list-style-type: none"><li>• Securing the clients' hair before fitting full wigs</li><li>• Fitting full wigs and part wigs</li></ul>

	<p>1.6 Complete client records including head measurements/sizes</p> <p>1.7 Follow safe and hygienic working practices</p> <p>1.8 Explain the importance of creating a setting in which clients feel comfortable and ensures privacy</p> <p>1.9 Explain the importance of treating clients with sensitivity and empathy</p> <p>1.10 Explain why it is important to encourage and allow time for clients to ask questions</p> <p>1.11 Explain how to check that clients understand verbal and written information that they have been given</p> <p>1.12 Explain the types of expectations, concerns and needs that the clients may have and how to deal with them</p>	<p>1.6.1 To include:</p> <ul style="list-style-type: none"> <li>• Name and contact details</li> <li>• Colour of hair and style</li> <li>• Front hairline to nape</li> <li>• Ear to ear around the back of the head</li> <li>• Ear to ear over the top of the head</li> </ul> <p>1.7.1 To include:</p> <ul style="list-style-type: none"> <li>• Protecting client</li> <li>• Personal protection</li> <li>• Posture and standing position</li> <li>• Sanitisation/sterilisation of tools and equipment</li> <li>• Disposing of waste hygienically and appropriately</li> </ul> <p>1.8.1 To include:</p> <ul style="list-style-type: none"> <li>• Client confidence</li> </ul> <p>1.9.1 To include:</p> <ul style="list-style-type: none"> <li>• Avoiding possible embarrassment</li> </ul> <p>1.10.1 To include:</p> <ul style="list-style-type: none"> <li>• Avoiding mistakes</li> <li>• Client satisfaction</li> </ul> <p>1.11.1 To include:</p> <ul style="list-style-type: none"> <li>• Questioning</li> </ul> <p>1.12.1 To include:</p> <ul style="list-style-type: none"> <li>• General improvement in appearance</li> <li>• Maintenance of wig or hair piece</li> <li>• Comfort when wearing wigs and hair pieces</li> </ul>
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	1.20	Describe the salon's requirement for client preparation, preparing themselves and the work area	1.20.1	To include: <ul style="list-style-type: none"> <li>• Protecting client</li> <li>• Personal protection</li> <li>• Sanitisation/sterilisation of tools and equipment</li> </ul>
	1.21	Outline safe and hygienic working practices	1.21.1	To include: <ul style="list-style-type: none"> <li>• Protecting client</li> <li>• Personal protection</li> <li>• Posture and standing position</li> <li>• Sanitisation/sterilisation of tools and equipment</li> <li>• Disposing of waste hygienically and appropriately</li> </ul>
2. Be able to cut and style wigs	2.1	Select and use products, tools, equipment and techniques as required to achieve the desired look	2.1.1	To include: <ul style="list-style-type: none"> <li>• Scissors, razor</li> <li>• Combs and brushes</li> <li>• Hair dryers</li> </ul>
	2.2	Cut and style wigs to achieve a personalised look	2.2.1	To include: <ul style="list-style-type: none"> <li>• Consulting client throughout the service</li> <li>• Using a variety of cutting techniques</li> <li>• Using a range of drying techniques</li> </ul>
	2.3	Monitor and maintain client comfort throughout the service	2.3.1	To include: <ul style="list-style-type: none"> <li>• Seating and positioning the client</li> <li>• Consulting client throughout the service</li> </ul>
	2.4	Complete the service to the satisfaction of the client	2.4.1	To include: <ul style="list-style-type: none"> <li>• Consulting client throughout the service</li> <li>• Completing the service in the agreed time</li> </ul>
	2.5	Explain the importance of choosing the correct products, tools, equipment and techniques to suit the wig/hair pieces and the client	2.5.1	To include: <ul style="list-style-type: none"> <li>• Real hair wigs and hair pieces</li> <li>• Artificial hair and fibre wigs and hair pieces</li> <li>• Comparing costs between real hair and artificial hair</li> </ul>

	2.6	Describe the styling techniques that can be carried out for different types of wigs/hair pieces	2.6.1	To include: <ul style="list-style-type: none"> <li>• Styling real hair wigs and hair pieces</li> <li>• Styling artificial hair and fibre wigs and hair pieces</li> </ul>
	2.7	Explain the importance of personalising wigs	2.7.1	To include: <ul style="list-style-type: none"> <li>• Client confidence</li> <li>• Natural appearance</li> <li>• Portraying clients' image</li> </ul>
	2.8	Explain the importance of monitoring and maintaining client comfort throughout the service	2.8.1	To include: <ul style="list-style-type: none"> <li>• Client satisfaction</li> <li>• Avoiding client discomfort and complaints</li> </ul>
	2.9	Describe the aftercare advice that should be provided to the client	2.9.1	To include: <ul style="list-style-type: none"> <li>• Cleaning the wig or hair piece</li> <li>• Brushing and combing the wig or hair piece</li> <li>• Drying and styling the wig or hair piece</li> <li>• Using finishing products on the wig or hair piece</li> </ul>