

Unit 668 – Shampoo and Condition Hair

Learning Outcome	Assessment Criteria
1. Be able to shampoo and condition the hair and scalp	1.1 Prepare for shampooing and conditioning services 1.2 Apply safe and hygienic methods of working throughout services 1.3 Use products, tools and equipment as instructed 1.4 Carry out shampooing and conditioning services as instructed
2. Know how health and safety policies and procedures affect shampooing and conditioning services	2.1 Outline responsibilities for health and safety in own role 2.2 Describe the potential hazards and possible risks that may occur in the workplace and affect services 2.3 State safe and hygienic working methods and practices that must be followed throughout the services 2.4 Describe contact dermatitis and how it can be prevented 2.5 State the importance of following instructions when shampooing and conditioning 2.6 State the importance of preventing cross-infection and cross-infestation
3. Understand the basic science of shampooing and conditioning treatments	3.1 Describe the basic science which underpins the services provided
4. Understand the products and techniques used in shampooing and conditioning	4.1 Describe the range of products available 4.2 State the importance of following salon and manufacturers' instructions when applying and removing shampooing and conditioning products 4.3 Describe the massage techniques used during shampooing and conditioning 4.4 State the importance of detangling the hair from point to root 4.5 State the importance of using shampoos and conditioners cost effectively 4.6 State the problems that may arise from incorrect shampooing and conditioning

