

## Unit 660 – Assist with Relaxing Services

Learning Outcome	Assessment Criteria
1. Be able to assist with relaxing services	<ul style="list-style-type: none"><li>1.1 Apply safe and hygienic methods of working throughout services</li><li>1.2 Use products, tools and equipment as instructed</li><li>1.3 Carry out the removal of relaxing products as instructed</li><li>1.4 Carry out the normalising of relaxed hair as instructed</li></ul>
2. Know how health and safety policies and procedures affect the relaxing services	<ul style="list-style-type: none"><li>2.1 Outline own responsibilities for health and safety when assisting with relaxing services</li><li>2.2 State the safe working practices that must be followed when assisting with relaxing services</li><li>2.3 Describe contact dermatitis and how it can be prevented</li><li>2.4 State the importance of following instructions when assisting with relaxing services</li><li>2.5 State the importance of preventing cross-infection and cross-infestation</li></ul>
3. Understand how to assist in the relaxing service	<ul style="list-style-type: none"><li>3.1 Outline the importance of the normalising and post-relaxing process</li><li>3.2 State the importance of following salon and manufacturers' instructions when using normalising and post-relaxing products</li><li>3.3 State the types and causes of problems that may occur when relaxing hair</li></ul>