



**ITEC Level 2
Marking Criteria
Unit 800 Provide Facial Skincare**

APPEARANCE – 5 MARKS (0.5 mark each)

The Learner demonstrated:

1. Clean, ironed professional uniform
2. Clean, neat hair, tied back/up if long and off the collar and face
3. Short, clean, well manicured nails with no varnish and clean hands
4. Clean, sensible full flat shoes, socks should be worn
5. Tights were an appropriate colour for the uniform, if wearing a skirt
6. No jewellery- with the exception of a wedding band and 1 pair of small stud earrings (religious jewellery must be taped)
7. No body or breath odour
8. No chewing gum or sucking sweets
9. No visible undershirts/underwear
10. Skirts to the knee. Trousers cropped no higher than calf/ trousers not trailing on the floor

CLIENT CARE – 5 MARKS (1 mark each)

The Learner:

1. Greeted and introduced self to client
2. Assisted the client off the couch
3. Explained the treatment procedure to the client
4. Ensured the client's comfort/ modesty throughout
5. Maintained a positive and professional approach to client/colleagues throughout

HYGIENE AND STERILISATION – 10 MARKS (2 marks each)

The Learner:

1. Wiped equipment over with appropriate sanitiser before and after use
2. Sanitised hands before, during and after treatment as appropriate
3. Replaced lids on products and used spatulas to remove cream
4. Disposed of cotton wool, tissues, paper roll and general waste hygienically and appropriately
5. Used salon/clinic sterilising equipment/cabinets appropriately and sanitised, used and stored small equipment appropriately

CLEANSE- 10 MARKS (2 marks each)

The Learner:

1. Selected the correct cleanser for the skin type to remove full make-up
2. Performed the cleansing routine twice

3. Removed eye make-up and lipstick efficiently and thoroughly
4. Toned the skin leaving it clean and free from cream/lotion
5. Performed the cleanse/tone in a commercially acceptable time

SKIN ANALYSIS – 10 MARKS (2 marks each)

The Learner:

1. Used the magnifying lamp correctly
2. Recognised any skin imperfections/lesions visible and recorded them
3. Recognised the client's skin type/characteristics listed in the syllabus
4. Recommend treatments that are suitable for the skin type/characteristics
5. Recommended suitable products for home care

MESSAGE – 40 MARKS (4 marks each)

The Learner:

1. Selected the appropriate medium for the massage and applied it professionally
2. Demonstrated effleurage movements
3. Demonstrated petrissage movements
4. Demonstrated tapotement and vibration movements
5. Demonstrated friction movements
6. Maintained contact and flow throughout the routine
7. Demonstrated appropriate pressure for the client from area to area
8. Maintained the client's comfort throughout
9. Focused on the client throughout
10. Demonstrated good posture throughout

MASK – 10 MARKS (2 marks each)

The Learner:

1. Prepared the area
2. Mixed and applied an appropriate clay recipe for the skin type and demonstrated application of commercial mask additionally
3. Applied all products evenly, efficiently and minimising waste
4. Understands the effects of the ingredients in the products used and their contraindications
5. Removed the masks efficiently and comfortably for the client

HOME CARE ADVICE – 10 MARKS (2 marks each)

The Learner:

1. Concluded the treatment in an appropriate way
2. Made recommendations for follow-on appointment
3. Made recommendations for immediate aftercare
4. Made recommendations for home care advice
5. Informed the client of the short term effects of the treatment

SAMPLE ORAL QUESTIONS

1. Describe the client's skin type
2. What is vitiligo?
3. What is the cause of vitiligo?
4. What sort of mask would be suitable for this skin type – why?
5. Describe the contraindications to this treatment
6. What aftercare advice would you give to the client?