

## ITEC Level 2

### Unit 802 - Provide Eyelash and Eyebrow Treatments

Recommended Minimum Guided Learning Hours – 36

#### Learning outcome

The Learner will:

1. Be able to prepare for eyelash and brow treatments

#### Assessment Criteria

1.1 Prepare themselves, the client and work area for eyelash and eyebrow treatments

1.2 Use suitable consultation techniques to identify treatment objectives

1.3 Interpret and accurately record the results of tests carried out prior to treatments

#### Taught Content

1.1.1 To include:

- Preparation of working area
- Equipment
- Products
- Work wear
- Personal appearance and behaviour
- Hygiene e.g. sterilising /sanitising tools and equipment
- Procedures used to prepare client for treatment
- Client care and modesty

1.2.1 To include:

An example of a consultation form can be downloaded from [www.itecworld.co.uk](http://www.itecworld.co.uk)

- Consulting in a suitable area
- Positive body language
- Positioning of the client
- Good communication skills (asking open and/or closed questions where appropriate)
- Professionalism
- Contraindications and contra-actions
- Treatment plan
- Products used
- Consent
- Confidentiality
- Client's signature

1.3.1 To include:

- Type of test conducted
- Date and time when patch test was conducted (must be 24 – 48 hours prior to treatment)
- Manufacturers' recommendations
- Products and dilutions used
- Tint colour used
- Type of glue and solvent used
- Area where test conducted – behind the ear or in the crook of the elbow
- Skin reaction: positive or negative
- Disclaimer form
- Client's signature on disclaimer form

<p>1.4 Provide clear recommendations to the client</p>	<p>1.4.1 Taking into account the following:</p> <ul style="list-style-type: none"> <li>• The outcome of the skin and hair analysis, face shape, and eye shape</li> <li>• Manufacturers' instructions • Relevant tests • Occupation • Lifestyle</li> <li>• Current regime</li> </ul>
<p>1.5 Select products, tools and equipment to suit client treatment needs</p>	<p>1.5.1 To include:</p> <ul style="list-style-type: none"> <li>• Couch or chair • Trolley • Stool • Towels • Blanket • Additional support if appropriate • Headband • Bedroll • Robe • Disposable slippers • Disinfecting fluid • Magnifying lamp • Cotton wool • Tissues • Spatulas • Tint bowl/dish • Tinting brush • Eyebrow brush • Orange wood stick • Gloves • Eye shields • Manual tweezers • Automatic Tweezers • Mirror • Sanitiser • Glass bead steriliser • Autoclave • UV cabinet • Waste disposal</li> </ul> <p>Products for the following treatments: • Eyelash tinting • Eyebrow tinting • Eyebrow shaping • Application of individual lashes • Application of strip lashes</p>
<p>1.6 Describe salon requirements for preparing themselves, the client and the work area</p>	<p>1.6.1 To include:</p> <ul style="list-style-type: none"> <li>• Any particular rights, restrictions and Acts applicable to eyelash and eyebrow treatments • Code of practice/ethics • Insurance and professional association membership • Record keeping • Professional appearance</li> </ul>
<p>1.7 Describe the environmental conditions suitable for eyelash and eyebrow treatments</p>	<p>1.7.1 To include:</p> <ul style="list-style-type: none"> <li>• Lighting • Heating • Ventilation • Noise levels • Available space • Music • General hygiene • Waste disposal • Décor • Equipment e.g. workstation/trolley • Privacy • Reception areas • General use/treatment areas</li> </ul>
<p>1.8 Describe different consultation techniques used to identify treatment objectives</p>	<p>1.8.1 To include:</p> <ul style="list-style-type: none"> <li>• The importance of positive body language • Positioning of themselves and client (no barriers) • Good communication skills (asking open and/or closed questions and where appropriate) • Verbal and non-verbal communication</li> </ul>
<p>1.9 Describe the types of tests that are carried out before providing eyelash and eyebrow treatments</p>	<p>1.9.1 To include:</p> <ul style="list-style-type: none"> <li>• Skin sensitivity test • Patch testing for tinting to be conducted 48 hours prior to treatment • Patch testing for adhesives and solvents to be conducted 24 hours prior to treatment • Manufacturer's instructions</li> </ul>



<p>1.12 Describe how to select products, tools and equipment to suit client treatment needs</p>	<p>1.12.1 To include:</p> <ul style="list-style-type: none"> <li>• The importance of selecting the correct products, tools and equipment based upon client consultation, skin and hair analysis and relevant tests</li> <li>• Couch or chair • Trolley • Stool • Towels • Blanket • Additional support if appropriate • Headband • Bedroll • Robe • Disposable slippers • Disinfecting fluid • Magnifying lamp • Cotton wool • Tissues • Spatulas • Tint bowl/dish • Tinting brush • Eyebrow brush • Orange wood stick • Gloves</li> <li>• Manual tweezers • Automatic Tweezers • Mirror • Sanitiser • Glass bead steriliser • Autoclave • UV cabinet • Waste disposal</li> <li>• Eye make-up remover • Cleanser • Toner • Petroleum jelly • Eye shields</li> <li>• Tint products • Hydrogen Peroxide • Individual lashes • Strip lashes</li> <li>• Adhesive products • Eyelash adhesive solvents</li> </ul> <p>Eyelash and eyebrow treatment techniques to include:</p> <ul style="list-style-type: none"> <li>• Cleansing and preparation of area(s) to be treated • Eyelash tinting • Eyebrow tinting</li> <li>• Eyebrow reshaping • Maintenance of eyebrow shape • Application of individual lashes • Application of strip lashes</li> <li>• The methods, hygiene and safety precautions, effects and benefits of all treatment techniques</li> </ul>
<p>1.13 Describe the types of eyelash and eyebrow treatments available and their benefits</p>	<p>1.13.1 To include:</p> <ul style="list-style-type: none"> <li>• Eyebrow shape to maintain current eyebrow shape • Eyebrow reshape to change shape of existing eyebrow • Eye lash tinting • Eyebrow tinting</li> <li>• Individual flair eyelashes • Strip lashes</li> </ul>
<p>1.14 Outline the types of tests that are carried out before providing an eyelash and eyebrow tinting treatment</p>	<p>1.14.1 To include:</p> <ul style="list-style-type: none"> <li>• Type of tests conducted • Date and time when skin sensitivity/patch test was conducted (must be 48 hours prior to treatment) • Tint products and dilutions used • Tint colour used • Area where test conducted – behind the ear or in the crook of the elbow • Skin reaction: positive or negative</li> </ul>
<p>1.15 State the importance of assessing facial characteristics prior to carrying out eyelash and eyebrow treatments</p>	<p>1.15.1 To include:</p> <p><b>Eyebrow shapes:</b> • Arched • Angular • Straight • Round • Thin • Medium • Thick • Natural</p> <p><b>Eye shapes:</b> • Large • Small • Close set • Wide apart • Prominent • Deep set • Hooded • Drooping</p> <p><b>Face shapes:</b> • Oval • Square • Heart • Round • Long • Diamond • Pear</p> <p><b>Hair colour:</b> • Fair • Red/Auburn • Dark • Grey • White</p> <p><b>Skin tone:</b> • Olive • Fair • Medium • Dark</p>

<p><b>Learning outcome</b> The Learner will:</p> <p>2. Be able to provide eyelash and brow treatments</p>	
<p><b>Assessment Criteria</b></p>	<p><b>Taught Content</b></p>
<p>2.1 Communicate and behave in a professional manner</p> <p>2.2 Follow health and safety working practices</p> <p>2.3 Position themselves and the client correctly throughout the treatment</p> <p>2.4 Use products, tools, equipment and techniques to suit client's treatment needs</p>	<p>2.1.1 To include:</p> <ul style="list-style-type: none"> <li>• Explanation of treatment • Benefits, limitations and co-operation required</li> <li>• Client care, modesty and support • Communication • Correct posture, hygiene and a professional approach to the client throughout treatment</li> </ul> <p>2.2.1 To include:</p> <ul style="list-style-type: none"> <li>• Fire Precautions Act • Health &amp; Safety at Work Act • Health and Safety (First Aid) Regulations • The Management of Health &amp; Safety at Work Regulations • The Workplace (Health, Safety &amp; Welfare) Regulations • The Manual Handling Operations Regulations • The Personal Protective Equipment at Work Regulations • The Provision and Use of Work Equipment Regulations • The Control of Substances Hazardous to Health Regulations (COSHH) • The Electricity at Work Regulations • Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR) • Disability Discrimination Act • Data Protection Act • Adhere to all product safety precautions and manufacturers' instructions • Legislation which relates to the work being carried out, the environment and the client with whom the therapist is working</li> </ul> <p>2.3.1 To include:</p> <ul style="list-style-type: none"> <li>• Ensuring the client is comfortable and correctly supported • Therapist maintaining correct working posture throughout treatment • Therapist self-care</li> </ul> <p>2.4.1 To include:</p> <p><b>Equipment</b></p> <ul style="list-style-type: none"> <li>• Couch or chair • Trolley • Stool • Towels • Blanket • Additional support if appropriate • Headband • Bedroll • Robe • Disposable slippers • Disinfecting fluid • Magnifying lamp • Cotton wool • Tissues • Spatulas • Tint bowl/dish • Tinting brush • Eyebrow brush • Orange wood stick • Gloves</li> <li>• Manual tweezers • Automatic Tweezers • Mirror • Sanitiser • Glass bead steriliser • Autoclave • UV cabinet • Waste disposal</li> </ul>

<p>2.5 Complete the treatment to the satisfaction of the client and record the results of the treatment</p> <p>2.6 Record the results of the treatment</p> <p>2.7 Provide suitable aftercare advice</p> <p>2.8 State how to communicate and behave in a professional manner</p> <p>2.9 Describe health and safety working practices</p>	<p><b>Products</b></p> <ul style="list-style-type: none"> <li>• Eye make-up remover • Cleanser • Toner • Petroleum jelly • Tint products</li> <li>• Hydrogen Peroxide • Eye shields • Individual lashes • Strip lashes</li> <li>• Adhesive products • Eyelash adhesive solvents</li> </ul> <p><b>Techniques</b> used for the following treatments: • Eyelash tinting • Eyebrow tinting • Check manufacturer's instructions, however on average ½ centimetre of tint and 2 drops of 10 volume peroxide is sufficient for lashes and brows</p> <ul style="list-style-type: none"> <li>• Eyebrow shaping • Application of individual lashes • Application of strip lashes</li> </ul> <p>2.5.1 To include:</p> <ul style="list-style-type: none"> <li>• Conclusion of treatment in appropriate manner to meet client's needs and manufacturers' instructions • Check treatment results with client using mirror</li> </ul> <p>2.6.1 To include:</p> <ul style="list-style-type: none"> <li>• Client response to treatment and feedback • Note benefits of the treatment</li> <li>• Product advice • Home care advice • Store records demonstrating knowledge of confidentiality requirements</li> </ul> <p>2.7.1 To include:</p> <ul style="list-style-type: none"> <li>• Recommendations for immediate aftercare • Suitable home care/treatment maintenance regime • Lifestyle • Recommendation of further salon treatments</li> </ul> <p>2.8.1 To include:</p> <ul style="list-style-type: none"> <li>• Consultation • Treatment explanation • Client care • Hygiene • Good communication skills</li> </ul> <p>2.9.1 To include:</p> <p>The importance of:</p> <ul style="list-style-type: none"> <li>• Fire Precautions Act • Health &amp; Safety at Work Act • Health and Safety (First Aid) Regulations • The Management of Health &amp; Safety at Work Regulations</li> <li>• The Workplace (Health, Safety &amp; Welfare) Regulations • The Manual Handling Operations Regulations • The Personal Protective Equipment at Work Regulations • The Provision and Use of Work Equipment Regulations</li> <li>• The Control of Substances Hazardous to Health Regulations (COSHH)</li> <li>• The Electricity at Work Regulations • Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR) • Disability Discrimination Act</li> <li>• Data Protection Act</li> </ul>
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<p>2.10 Explain the importance of positioning themselves and the client correctly throughout the treatment</p>	<p>2.10.1 To include:</p> <ul style="list-style-type: none"> <li>• Ensuring the client is comfortable and correctly supported</li> <li>• Therapist maintaining correct posture throughout treatment</li> <li>• Therapist self-care</li> </ul>
<p>2.11 Explain the importance of using products, tools, equipment and techniques to suit client’s treatment needs</p>	<p>2.11.1 To include:</p> <ul style="list-style-type: none"> <li>• Couch or chair</li> <li>• Trolley</li> <li>• Stool</li> <li>• Towels</li> <li>• Blanket</li> <li>• Additional support if appropriate</li> <li>• Headband</li> <li>• Bedroll</li> <li>• Robe</li> <li>• Disposable slippers</li> <li>• Disinfecting fluid</li> <li>• Magnifying lamp</li> <li>• Cotton wool</li> <li>• Tissues</li> <li>• Spatulas</li> <li>• Eye shields</li> <li>• Tint bowl/dish</li> <li>• Tinting brush</li> <li>• Eyebrow brush</li> <li>• Orange wood stick</li> <li>• Gloves</li> <li>• Manual tweezers</li> <li>• Automatic Tweezers</li> <li>• Mirror</li> <li>• Sanitiser</li> <li>• Glass bead steriliser</li> <li>• Autoclave</li> <li>• UV cabinet</li> <li>• Waste disposal</li> </ul> <p>Products and techniques used for the following treatments:</p> <ul style="list-style-type: none"> <li>• Eyelash tinting</li> <li>• Eyebrow tinting</li> <li>• Eyebrow shaping</li> <li>• Application of individual lashes</li> <li>• Application of strip lashes</li> </ul>
<p>2.12 Describe how treatments can be adapted to suit client treatment needs and facial characteristics</p>	<p>2.12.1 To include:</p> <ul style="list-style-type: none"> <li>• Restrictions – contraindications and contra-actions</li> <li>• Client preferences and commitment</li> <li>• Product availability and suitability</li> <li>• Time scales</li> <li>• Costs</li> <li>• Maintenance required</li> </ul> <p><b>Treatment types</b></p> <ul style="list-style-type: none"> <li>• Eyelash tinting</li> <li>• Eyebrow tinting</li> <li>• Eyebrow reshaping</li> <li>• Maintenance of current eyebrow shape</li> <li>• Application of individual lashes</li> <li>• Application of strip lashes</li> </ul> <p><b>Facial Characteristics</b></p> <p><b>Eyebrow shapes:</b></p> <ul style="list-style-type: none"> <li>• Arched</li> <li>• Angular</li> <li>• Straight</li> <li>• Round</li> <li>• Thin</li> <li>• Medium</li> <li>• Thick</li> <li>• Natural</li> </ul> <p><b>Eye shapes:</b></p> <ul style="list-style-type: none"> <li>• Large</li> <li>• Small</li> <li>• Close set</li> <li>• Wide apart</li> <li>• Prominent</li> <li>• Deep set</li> <li>• Hooded</li> <li>• Drooping</li> </ul> <p><b>Face shapes:</b></p> <ul style="list-style-type: none"> <li>• Oval</li> <li>• Square</li> <li>• Heart</li> <li>• Round</li> <li>• Long</li> <li>• Diamond</li> <li>• Pear</li> </ul> <p><b>Hair colour:</b></p> <ul style="list-style-type: none"> <li>• Fair</li> <li>• Red/Auburn</li> <li>• Dark</li> <li>• Grey</li> <li>• White</li> </ul> <p><b>Skin tone:</b></p> <ul style="list-style-type: none"> <li>• Olive</li> <li>• Fair</li> <li>• Medium</li> <li>• Dark</li> </ul>
<p>2.13 Describe the normal reaction of the skin to eyebrow shaping treatments</p>	<p>2.13.1 To include:</p> <ul style="list-style-type: none"> <li>• Mild erythema</li> <li>• Mild swelling</li> </ul>

2.14 State the contra-actions that may occur during and following treatments and how to respond	2.14.1 To include: • Adverse skin reaction • Stinging/Watery eyes • Excessive erythema • Skin irritation • Severe swelling • Itching • Immediate removal of products • An eyewash may be used ONLY if the client has tint in the eye • Application of cool compress • Seek medical attention if necessary • Referral procedures
2.15 Describe the chemical reaction which creates the tinting effect	2.15.1 To include: • Hydrogen peroxide constituents • Tint constituents • Oxidisation process • Development time for eyelashes and eyebrows
2.16 State the importance of completing the treatment to the satisfaction of the client	2.16.1 To include: • Concluding the treatment in the correct manner to meet client's needs and manufacturers' instructions • Check treatment results with client using mirror
2.17 State the importance of completing treatment records	2.17.1 To include: ▪ Maintaining records ▪ Aftercare ▪ Home care ▪ Product advice ▪ Compliance with Data Protection
2.18 State the aftercare advice that should be provided	2.18.1 To include: • Recommendations for immediate aftercare • Avoid touching/rubbing the area • No application of make-up for 12 hours • Application of cold water if irritation occurs • Correct eye make-up remover to use to avoid loosening eyelash adhesive • Removal of artificial eyelashes with correct solvent • Recommendations for treatment maintenance and follow on salon treatments
2.19 Describe the structure and function of the skin and hair	2.19.1 To include: <b>Skin structure</b> <b>Epidermis</b> • Stratum Corneum • Stratum Lucidum • Stratum Granulosum • Stratum Spinosum/Malpighian • Stratum Germinativum/Basal Layer <b>Dermis</b> • Blood supply • Lymphatic supply • Hair follicle • Hair • Sebaceous gland • Sweat gland: Eccrine and Apocrine • Sensory nerve endings • Dermal papilla • Collagen • Elastin • Histiocytes • Mast cells • Fibroblasts • Erector pili muscle • Melanocytes (location and function) <b>Subcutaneous/Adipose Layer</b> • The structure and function of the fatty layer underneath the Dermis <b>Skin functions:</b> • Secretion • Heat regulation • Absorption • Protection/Acid Mantle

	<p>(composition and formation) • Elimination/excretion • Sensation • Vitamin D formation (7-dehydro-cholesterol)</p> <p><b>Hair structure</b> • Keratin • Cuticle • Cortex • Medulla • Inner Root Sheath • Huxley's • Henle's • Outer Root Sheath • Vitreous Membrane • Connective Tissue • Dermal Papilla</p> <p><b>Hair functions</b> • Protection • Temperature control</p>
<p><b>Assessment</b>  <b>Unit 802 - Provide Eyelash and Eyebrow Treatments</b></p> <p><b>Practical Assessment</b>  All learners will be assessed via a practical examination of their technical skills and treatment techniques</p> <p><b>Treatment evidence</b>  Evidence of 5 eyelash and eyebrow treatments to include:  Consultation including medical history  Treatment details including specific details of products used and client's reactions. Treatments should include all types as listed in syllabus.  Client feedback  Aftercare and home care advice including retail recommendations and advice for treatment maintenance and further salon treatments  Learner and client signatures  Treatment date</p>	<p>Practical assessment forms and marking criteria may be downloaded from <a href="http://www.itecworld.co.uk">www.itecworld.co.uk</a></p> <p>Unit 802 - Provide Eyelash and Eyebrow Treatments must be evidenced through the use of signed and dated treatment evidence forms. See <a href="http://www.itecworld.co.uk">www.itecworld.co.uk</a> for sample form</p>