

**MARKING CRITERIA**  
**ITEC LEVEL 2**  
**Unit 804 – Provide Manicure Treatments**

**APPEARANCE – 5 MARKS (0.5 marks each)**

**The learner demonstrated:**

1. Clean, ironed, professional uniform
2. Clean, neat hair, tied back/up if long and off the collar and face
3. Short, clean, well manicured nails with no varnish and clean hands
4. Clean, sensible, full flat shoes, socks should be worn
5. Tights were an appropriate colour for the uniform, if wearing a skirt
6. No jewellery – with the exception of a wedding band and 1 pair of small stud earrings (religious jewellery must be taped)
7. No body or breath odour
8. No chewing gum or sucking sweets
9. No visible underskirts/underwear
10. Skirts to the knee. Trousers cropped no higher than calf/trousers not trailing on the floor

**CLIENT CARE – 5 MARKS (1 mark each)**

**The learner:**

1. Greeted and introduced self to client
2. Assisted client off the couch
3. Explained the treatment procedure to the client
4. Ensured the client's comfort/modesty throughout
5. Maintained a positive and professional approach to client/colleagues throughout

**HYGIENE AND STERILISATION – 10 MARKS (2 marks each)**

**The learner:**

1. Wiped equipment over with appropriate sanitiser before and after use
2. Sanitised hands before, during and after treatment as appropriate
3. Replaced lids on products and used spatulas to remove cream
4. Disposed of cotton wool, tissues, paper roll and general waste hygienically and appropriately
5. Used salon/clinic sterilising equipment/cabinets appropriately and sanitised, used and stored small equipment appropriately

**FILING – 15 MARKS (3 marks each)**

**The learner:**

1. Discussed the client's requirements
2. Held the emery board correctly
3. Demonstrated the correct filing techniques
4. Demonstrated bevelling techniques
5. Achieved appropriate shape of nail

**CUTICLE WORK – 25 MARKS (5 marks each)**

**The learner:**

1. Applied cuticle cream and soaked the nails
2. Applied cuticle remover
3. Correctly used hoof stick
4. Correctly used wet cuticle knife
5. Correctly used nippers

**MESSAGE – 10 MARKS (2 marks each)**

The learner:

1. Demonstrated effleurage movements
2. Demonstrated petrissage movements
3. Demonstrated tapotement and passive movements
4. Demonstrated friction movements
5. Maintained a logical and flowing routine

**VARNISH AND FINISHED RESULTS – 28 MARKS - 1-10 (2 marks each) and 11 (8 marks)**

The learner:

1. Squeaked the nails
2. Applied base coat
3. Applied 2 coats of coloured enamel
4. Applied top coat
5. Used 3-5 strokes per nail
6. Left a hairline gap between cuticle and varnish
7. Applied enamel smoothly and evenly
8. Avoided flooding or enamel on the skin
9. Supported finger correctly
10. Correctly handled products
11. Achieved a commercially acceptable result

**ORAL QUESTIONS – 2 MARKS**

1. Describe the client's nail type
2. What is a hoof stick used for?
3. How would a cuticle knife be used correctly?
4. How would an emery board be sanitised?
5. Describe the contraindications to this treatment
6. What after care advice would you give to the client?