



ITEC Level 2

Marking Criteria - Unit 816 Remove Hair Using Sugaring

APPEARANCE – 5 MARKS (0.5 marks each)

The candidate demonstrated:

1. Clean, ironed professional uniform
2. Clean, neat hair, tied back/up if long and off the collar and face
3. Short, clean, well manicured nails with no varnish and clean hands
4. Clean, sensible full flat shoes, socks should be worn
5. Tights were an appropriate colour for the uniform, if wearing a skirt
6. No jewellery- with the exception of a wedding band and 1 pair of small stud earrings (religious jewellery must be taped)
7. No body or breath odour
8. No chewing gum or sucking sweets
9. No visible underskirts/underwear
10. Skirts to the knee. Trousers cropped no higher than calf/ trousers not trailing on the floor

CLIENT CARE – 5 MARKS (1 mark each)

The candidate:

1. Greeted and introduced self to client.
2. Assisted client off the couch.
3. Explained the treatment procedure to the client.
4. Ensured the client's comfort/modesty throughout.
5. Maintained a positive and professional approach to client/colleagues throughout

HYGIENE AND STERILISATION- 10 MARKS (2 marks each)

The candidate:

1. Wiped equipment over with appropriate sanitiser before and after use.
2. Sanitised hands before, during and after treatment as appropriate.
3. Replaced lids on products and used spatulas to remove cream.
4. Disposed of cotton wool, tissues, paper roll and general waste hygienically and appropriately.
5. Used salon/clinic sterilising equipment/cabinets appropriately and sanitised, used and stored small equipment appropriately.

APPLICATION OF SUGAR PASTE – 10 MARKS (1 mark each)

The candidate:

1. Carried out consultation and checked for previous patch test results and contraindications.
2. Appropriately prepared the area for sugaring treatment.
3. Tested the temperature of the sugar paste and its consistency prior to treatment.
4. Applied the sugar paste without any discomfort to the client.
5. Applied the sugar paste in the correct direction using the correct technique.
6. Applied the sugar paste hygienically.
7. Applied the sugar paste economically.
8. Applied the sugar paste appropriately for the area being treated.
9. Applied the sugar paste efficiently and without dripping.
10. Applied the sugaring treatment in a commercially acceptable time.

REMOVAL OF SUGAR PASTE AND FINISHED RESULT– 15 MARKS (1 mark each)

The candidate:

1. Removed sugar paste efficiently and cleanly.
2. Removed sugar paste with minimum discomfort to the client and without causing bruising or adverse reactions.
3. Supported the area correctly during removal.
4. Removed sugar paste in the correct direction.
5. Removed sugar paste in a logical pattern.
6. Disposed of removed sugar paste hygienically.
7. Ensured that the area is free from hair after removal.
8. Ensured that the area is free from sugar paste after removal.
9. Tweezed out any stray hairs.
10. Soothed the skin with the appropriate medium.
11. Applied aftercare lotion hygienically.
12. Did not have sugar paste on her/him self.
13. Did not have sugar paste on the couch or surrounding area.
14. Avoided skin on skin contact after removal.
15. Carried out the treatment in a commercially acceptable time.

AFTERCARE- 5 MARKS (1 mark each)

The candidate:

1. Made recommendations for immediate aftercare.
2. Made recommendations for appropriate home care advice.
2. Recommended another appointment.
3. Advised the client of the incidence of ingrowing hairs.
4. Completed the client record card appropriately.

SAMPLE ORAL QUESTIONS

1. Describe the client's skin type?
2. What type of hair grows in the underarm area?
3. How would you respond if a client had a skin tag in the area to be waxed?
4. What is the specific aftercare advice for this treatment?
5. Describe the contraindications to this treatment?
6. What aftercare advice would you give to the client to prevent ingrowing hairs?