



**Marking Criteria**  
**ITEC Level 3**  
**Unit 824 – Provide Facial Electrotherapy Treatments**

**APPEARANCE – 5 MARKS (0.5 marks each)**

**The candidate demonstrated:**

1. Clean, ironed professional uniform
2. Clean, neat hair, tied back/up if long and off the collar and face
3. Short, clean, well manicured nails with no varnish and clean hands
4. Clean sensible flat shoes, socks should be worn
5. Tights which are an appropriate colour for the uniform if wearing a skirt
6. No jewellery with the exception of a wedding band and 1 pair of small stud earrings (religious jewellery must be taped)
7. No body or breath odour
8. No chewing gum or sucking sweets
9. Undershirts/underwear should not be visible
10. Skirts to the knee. Trousers cropped no higher than calf/trousers not trailing on floor

**CLIENT CARE – 5 MARKS (1 mark each)**

**The candidate:**

1. Greeted and introduced self to client
2. Assisted the client off the couch
3. Explained the treatment procedure to the client
4. Ensured the client's comfort/modesty throughout
5. Maintained a positive and professional approach to client/colleagues throughout

**HYGIENE AND STERILISATION – 10 MARKS (2 marks each)**

**The candidate:**

1. Wiped equipment over with appropriate sanitiser before and after use
2. Sanitised hands before, during and after treatment as appropriate
3. Replaced lids on products and used spatulas to remove cream
4. Disposed of cotton wool, tissues, paper roll and general waste hygienically and appropriately
5. Used salon/clinic sterilising equipment/cabinets appropriately and sanitised, used and stored small equipment appropriately

**ELECTRICAL TREATMENTS - 25 MARKS GIVEN FOR EACH MACHINE–**  
**High Frequency and Galvanic are compulsory Plus 1 other machine = 75 marks**  
**(1 – 5, 1 mark each and 6 – 15, 2 marks each)**

**The candidate:**

1. Observed all Health and Safety measures.
2. Carried out electrical safety checks on machine.
3. Ensured equipment is on a safe surface and tested equipment on self first.
4. Sterilised all electrodes before, during and after treatment.
5. Explained the contraindications of the machine.
6. Explained the effects/benefits of the machine.
7. Explained the type of current.
8. Explained the way in which the current produced effects.
9. Prepared the area correctly for treatment and conducted the treatment correctly.
10. Maintained communication with the client regarding comfort.
11. Explained the limitations of the machine.
12. Demonstrated/explained how long the treatment should be applied for and concluded the treatment correctly.
13. Noted any reactions.
14. Explained the sensation of the current to the client.
15. Explained any homecare/skincare advice.

### ORAL QUESTIONS - 5 MARKS

1. What safety precautions have you taken?
2. What type of current does this machine use?
3. How have you sterilised the electrodes?
4. How often would you recommend your client to have this treatment?
5. Explain the effects of the current on the skin?
6. What products are you using and why?
7. How long would you perform this treatment on your client, giving reasons why?
8. What sensation would your client expect to feel?
9. What advice would you give a client in between appointments?
10. What home care/aftercare advice would you give?