

Marking Criteria

ITEC Level 3 Unit 828 – Provide Electrical Epilation

APPEARANCE – 5 MARKS (0.5 marks each)

The candidate demonstrated:

1. Clean, ironed professional uniform
2. Clean, neat hair - tied back/up if long and off the collar and face
3. Clean, short nails, well manicured with no varnish and clean hands
4. Clean sensible full, flat shoes worn with socks or tights
5. Tights were an appropriate colour for the uniform, if wearing a skirt
6. No jewellery - with the exception of a wedding band and 1 pair of small stud earrings (religious jewellery must be taped)
7. No body or breath odour
8. No chewing gum or sucking sweets
9. No visible underskirts/underwear
10. Trousers cropped no higher than calf/trousers not trailing on the floor and skirts to the knee

CLIENT CARE – 5 MARKS (1 mark each)

The candidate:

1. Greeted and introduced self to client
2. Positioned self and client correctly throughout treatment
3. Explained the treatment procedures to the client
4. Ensured client's comfort/modesty, assisted them throughout treatment
5. Communicated and behaved in a professional manner throughout

HYGIENE AND STERILISATION – 10 MARKS (2 marks each)

The candidate:

1. Followed health and safety working practices throughout
2. Used products, tools and equipment in a hygienic manner
3. Disposed of cotton wool, tissues, paper roll and general waste hygienically and appropriately
4. Ensured footwear for clients was stowed under the couch and that the client did not walk around with bare feet
5. Managed treatment and work environment throughout

PREPARATION OF TREATMENT AREA AND CLIENT – 5 MARKS (1 mark each)

The candidate:

1. Assessed the area to be treated
2. Discussed clients requirements and possible contra-actions to treatment
3. Selected products, tools and equipment to suit client treatment needs
4. Prepared work environment and self for treatment e.g. set up the trolley, machine, couch and equipment for treatment and positioned the client comfortably
5. Chose and correctly prepared the size of probe

CONSULTATION – 5 MARKS (0.5 marks each)

The candidate:

1. Referred to consultation card
2. Checked visually and verbally for contraindications
3. Inspected the area to be treated carefully
4. Observed and recorded if necessary the hair growth pattern
5. Discussed previous treatments regarding tolerance, reaction, re-growths, etc.
6. Assessed skin type
7. Noted any lesions, scars, marks in area on the record card
8. Consulted with the client as to which hairs she wants removing
9. Gave the client the opportunity to ask any questions
10. Checked client comfort

PROBING – 50 MARKS (2.5 marks each)

Short Wave Diathermy – 25 marks

The Blend – 25 marks

Correct probing must constitute the following:

The candidate:

1. Ensured insertions were smooth and accurate
2. Ensured insertions were in the correct direction
3. Ensured probing was not too deep
4. Ensured probing was not too shallow
5. Ensured probing varied according to the type of hair being treated
6. Ensured the skin/pore was not depress at all as the probe enters
7. Ensured there was no wrist, elbow or shoulder movements involved
8. Ensured skin was always stretched to assist the insertion
9. Ensured the hairs were removed without traction
10. Completed the treatment within a commercially acceptable time

ADJUSTMENT OF CURRENT – 15 MARKS (3 marks each)

The candidate:

1. Ensured the current was started at a reasonable level to accustom the client
2. Ensured the current was within client's pain threshold
3. Ensured the current was sufficient for type of hair
4. Ensured current was sufficient for moisture content of the skin
5. Ensured current was sufficient for the hairs slide out

ORAL – 5 MARKS

SAMPLE ORAL QUESTIONS

1. What has caused the hair growth on this client?
2. How do you decide what size probe to use?
3. How do you decide how high to have the current?
4. Why, if epilation is permanent, do we get re-growth?
5. What do you do if the hairs are not sliding out easily?
6. What advice do you give the client for in-between appointments?
7. If a client has very dense hair growth and you couldn't remove all the hairs in one go, how would you approach the treatment?
8. What stage of growth is this hair in?
9. Briefly describe the stages of hair growth.
10. How do you treat a diabetic client?
11. How do you treat a client with sensitive skin?
12. How often could this client come for treatments?
13. How does diathermy differ from galvanic hair removal?
14. What precautions should you take when treating a dark skin?
15. What happens if a white mark appears on the skin?