

**ITEC Level 4**  
**Unit 849 - Laser and Light Treatments for Hair Removal**  
**Marking Criteria**

**APPEARANCE – 5 MARKS (0.5 marks each)**

**The candidate demonstrated:**

1. Clean, ironed professional uniform
2. Clean, neat hair, tied back/up if long and off the collar and face
3. Short, clean, well manicured nails with no varnish and clean hands
4. Clean, sensible full flat shoes, socks should be worn
5. Tights were an appropriate colour for the uniform, if wearing a skirt
6. No jewellery- with the exception of a wedding band and 1 pair of small stud earrings (religious jewellery must be taped)
7. No body or breath odour
8. No chewing gum or sucking sweets
9. No visible underskirts/underwear
10. Skirts to the knee. Trousers cropped no higher than calf/ trousers not trailing on the floor

**CLIENT CARE – 5 MARKS (1 mark each)**

**The candidate:**

1. Greeted and introduced self to client.
2. Prepared the client's skin.
3. Displayed positive body language at all times.
4. Respected the client's modesty throughout.
5. Checked client's comfort throughout.

**HYGIENE AND STERILIZATION – 10 MARKS (1 mark each)**

**The candidate:**

1. Demonstrated a clean appearance.
2. Wiped over equipment with appropriate disinfectant before use.
3. Wiped over equipment with appropriate disinfectant after use.
4. Ensured laundry is clean and changed for each client.
5. Ensured hands are washed or wiped with steri-wipes before, during and after treatment as appropriate.
6. Ensured lids are replaced on products.
7. Ensured spatulas are used to remove creams.
8. Ensured cotton wool, tissues, paper roll and general waste are disposed of hygienically.
9. Ensured salon/clinic sterilising equipment is used as appropriate.
10. Ensured small equipment is used, stored and sanitised as appropriate.

**CONSULTATION – 10 MARKS (2 marks each)**

**The candidate:**

1. Ensured the client and her/him self are appropriately seated.
2. Tactfully obtained all information relevant to the treatment.
3. Established a rapport with the client allowing the client to ask questions relevant to the treatment.
4. Utilised a range of questioning techniques.
5. Explained the limitations of the treatment.

**SAFETY PRECAUTIONS – 10 MARKS (1 mark each)**

The candidate:

1. Prepared working area.
2. Set up machine correctly and issued protective clothing.
3. Checked contraindications.
4. Checked for evidence of consultation and evidence of patch test.
5. Performed thermal and tactile tests.
6. Observed all Health and Safety measures.
7. Carried out electrical safety checks on machine.
8. Ensured the machine is on a safe surface.
9. Tested the machine first.
10. Ensured he/she sanitised all equipment before and after treatment and used disposable attachments where appropriate, depending upon manufacturer's instructions.

**HAIR REMOVAL TREATMENT – 40 MARKS (4 marks each)**

The candidate:

1. Sterilised all equipment before and after treatment.
2. Explained and recognised the contraindications of the machine.
3. Explained the effects/benefits of the machine.
4. Explained the way in which the machine produced effects.
5. Prepared the area correctly, applied coupling gel for treatment and conducted the treatment correctly.
6. Performed a test shot.
7. Maintained communication with the client regarding comfort.
8. Explained the limitations of the machine and the treatment process to the client and ensured they worked within realistic parameters.
9. Demonstrated/explained how long the treatment should be applied for and concluded the treatment correctly.
10. Re-evaluated the treatment taking into account results, client comfort, safety and skin reaction (which must be noted).

**AFTERCARE – 10 MARKS (2 marks each)**

The candidate:

1. Removed any residual product from the skin and cooled the area.
2. Applied appropriate sunscreen.
3. Advised client to use cold compress and sun block at home.
4. Evaluated and noted treatment results.
5. Explained possible contra-actions to the client.

**ORAL QUESTIONS – 10 MARKS**

Samples of the types of questions that may be asked:

1. What are the contraindications to this treatment?
2. How does laser hair removal work?
3. Why and how would you adjust the treatment level?
4. What is a tactile test?
5. Why is it important to use a cold compress after a laser treatment?
6. What aftercare would you recommend?
7. Why is it necessary to use a sun screen?
8. What is an SPF?
9. Why is it necessary to shave the treatment area?
10. What advice would you give clients concerning re-growth between treatments?