

## Unit 711 – Enhance the Appearance of Eyebrows and Eyelashes

Guided Learning Hours: 45

Learning Outcome	Assessment Criteria
<p>1. Be able to use safe and effective methods of working providing eyebrow and eyelash treatments</p>	<p>1.1 Set up and maintain the work area to meet legal, hygiene and treatment requirements</p> <p>1.2 Maintain personal standards of hygiene, protection and appearance that meets accepted industry and organisational requirements</p> <p>1.3 Clean all tools and equipment using the correct methods</p> <p>1.4 Use accepted industry hygiene and safety practices throughout the treatment</p> <p>1.5 Position equipment and materials for ease and safety of use</p> <p>1.6 Position the client and themselves to minimise fatigue and risk of injury</p> <p>1.7 Respect the client's modesty and privacy at all times</p> <p>1.8 Complete the treatment within a commercially viable time</p> <p>1.9 Leave the work area in a suitable condition for further treatments</p> <p>1.10 Keep records up-to-date, accurate, easy to read and signed by the client and practitioner</p>
<p>2. Be able to consult, plan and prepare for the treatment with clients</p>	<p>2.1 Use consultation techniques to determine the client's treatment plan</p> <p>2.2 Obtain signed, written and informed consent prior to carrying out the treatment from the client or parent/guardian if the client is a minor</p> <p>2.3 Consult with the client to identify if they have any contraindications to the treatments, record the results and take any necessary action</p> <p>2.4 Encourage clients to ask questions to clarify any points</p> <p>2.5 Perform a sensitivity test on a suitable area of the client's skin according to manufacturers' instructions and organisational requirements and record the results</p> <p>2.6 Provide client advice without reference to a specific medical condition and without causing undue alarm and concern</p>

	<p>2.7 Explain and agree the treatment and outcomes that are acceptable to their clients and meet their needs</p> <p>2.8 Select suitable equipment and materials for the treatment plan based on the outcomes of the sensitivity test</p> <p>2.9 Protect the client's clothing, hair and accessories</p>
3. Be able to shape eyebrows	<p>3.1 Check the client's understanding of the treatment prior to commencement, discussing any areas that require clarification</p> <p>3.2 Cleanse and prepare the eyebrow area prior to the treatment</p> <p>3.3 Keep the skin taut to minimise discomfort to the client</p> <p>3.4 Remove the hair in the direction of the hair growth</p> <p>3.5 Use suitable soothing products according to the needs of the client and manufacturers' instructions</p> <p>3.6 Check the finished shape is to the client's satisfaction</p> <p>3.7 Provide aftercare advice specific to the client's individual needs</p>
4. Be able to tint eyebrows and lashes	<p>4.1 Check the client's understanding of the treatment prior to commencement and discuss any areas that require clarification</p> <p>4.2 Cleanse and prepare the area prior to the treatment</p> <p>4.3 Protect the skin surrounding the area to be treated</p> <p>4.4 Mix tints to meet manufacturers' instructions and client' requirements</p> <p>4.5 Minimise the risk of spread of colour to the client's skin, clothes and surrounding areas during application</p> <p>4.6 Apply the product evenly and ensure the product fully covers the hair to be tinted</p> <p>4.7 Promptly remove the tint in the event of any contra-actions and apply a cold water compress to soothe the eye</p> <p>4.8 Time the product development to meet the colouring characteristics of the client and manufacturers' instructions</p>

	<p>4.9 Leave the treated hair free of product</p> <p>4.10 Check the finished result is to the client's satisfaction</p> <p>4.11 Provide aftercare advice specific to the client's individual needs</p>
5. Be able to apply artificial eyelashes	<p>5.1 Check the client's understanding of the treatment prior to commencement and discuss any areas that require clarification</p> <p>5.2 Cleanse and prepare the area prior to the treatment</p> <p>5.3 Position and fix the artificial lashes accurately leaving the eye area free of excessive products</p> <p>5.4 Identify and promptly resolve any application problems or contraindications occurring during the treatment</p> <p>5.5 Check, on completion, that the artificial eyelashes give a balanced and well proportioned look, suitable for the agreed desired effect</p> <p>5.6 Check, on completion, that partial sets are smoothly and evenly graduated into the natural eyelashes</p> <p>5.7 Check the finished result is to the client's satisfaction</p> <p>5.8 Provide aftercare advice specific to the client's individual needs</p>
6. Understand organisational and legal requirements	<p>6.1 Describe own responsibilities under relevant health and safety legislation</p> <p>6.2 Explain why minors should not be given treatments without informed and signed parental or guardian consent</p> <p>6.3 Describe why it is important, when treating minors under 16 years of age, to have a parent or guardian present</p> <p>6.4 State the age at which an individual is classed as a minor and how this differs nationally</p> <p>6.5 Describe the importance of not discriminating against clients with illnesses and disabilities and why</p> <p>6.6 Explain the legal significance of gaining signed, informed consent to treatment</p> <p>6.7 Describe the issues surrounding delivery of eyebrow and eyelash treatments to minors</p> <p>6.8 Describe own responsibilities and reasons for maintaining personal hygiene, protection and appearance</p>

	<p>according to accepted industry and organisational requirements</p> <p>6.9 Describe how to complete client records and the reasons for keeping records of treatments and obtaining clients' signatures</p> <p>6.10 Describe the importance of the correct storage of client records in relation to the Data Protection Act</p> <p>6.11 Explain the salon's service times for completing eyelash and eyebrow treatments and the importance of completing the application in a commercially viable time</p> <p>6.12 Explain the salon pricing structure</p> <p>6.13 Describe how to avoid potential discomfort and injury to them self and the risks of poor positioning of clients</p>
<p>7. Understand how to work safely and effectively when providing eyebrow and eyelash treatments</p>	<p>7.1 Describe how to effectively set up the work area, prepare and use the equipment and materials for eyelash and eyebrow treatments</p> <p>7.2 Describe contact dermatitis and how to avoid developing it when carrying out eye treatments</p> <p>7.3 Explain the type of personal protective equipment that should be available and used by themselves and why</p> <p>7.4 Compare methods of disinfecting and sterilising equipment</p> <p>7.5 Describe how to maintain equipment and materials in a clean and hygienic condition</p> <p>7.6 Describe how to prepare themselves for carrying out eyelash and eyebrow treatments</p> <p>7.7 Explain the importance of and reasons for disinfecting hands and how to do this effectively</p> <p>7.8 Describe the necessary environmental conditions for eyelash and eyebrow treatments (including lighting, heating, ventilation and general comfort) and why these are important</p> <p>7.9 Describe how to check equipment used for eyelash and eyebrow treatments</p> <p>7.10 Explain why it is important to maintain standards of hygiene and the principles of avoiding cross-infection</p> <p>7.11 Describe how to effectively and safely position equipment and materials for eyelash and eyebrow treatments</p> <p>7.12 Explain how to avoid potential discomfort and injury to themselves and the risk of poor positioning of clients</p>

	<p>7.13 Explain how to minimise and dispose of waste from treatments</p> <p>7.14 Describe the condition in which the work area should be left ready and why this is important</p>
<p>8. Understand how to perform client consultation, treatment planning and preparation</p>	<p>8.1 Explain how to use effective consultation techniques when communicating with clients from different cultural and religious backgrounds, ages, disabilities and genders for this treatment</p> <p>8.2 Describe the questioning and listening skills needed in order to find out information</p> <p>8.3 Explain how to give effective advice and recommendations to clients</p> <p>8.4 Explain how to interpret negative and positive body language</p> <p>8.5 Explain the importance of questioning the client about known contraindications</p> <p>8.6 Explain why it is important to record client responses to questions about contraindications</p> <p>8.7 Describe the legal significance identifying and recording contraindications and outcomes of sensitivity tests</p> <p>8.8 Explain why it is important to encourage and allow time for clients to ask questions</p> <p>8.9 Explain the reasons why it is important to encourage clients with contra indications to seek medical advice</p> <p>8.10 Explain the importance of and reasons for not naming specific contraindications when referring clients to a general practitioner</p> <p>8.11 Explain why it is important to maintain client's modesty and privacy</p> <p>8.12 Describe the necessary environmental conditions for the treatment, including lighting, heating and general comfort</p> <p>8.13 Describe how to carry out a skin sensitivity test and why it is necessary</p> <p>8.14 Explain how to interpret the results of a skin sensitivity test</p> <p>8.15 Describe how to cleanse the area to be treated</p>
<p>9. Understand how to shape the eyebrows</p>	<p>9.1 Describe how to measure the eyebrow for shaping treatments</p>

	<p>9.2 Describe the shape and proportions of the eyebrow in relation to facial features and shape</p> <p>9.3 Describe how to remove eyebrow hairs carefully and effectively</p> <p>9.4 Explain the recommended time intervals between eyebrow shaping treatments</p> <p>9.5 Describe the types of soothing agents available and their effect on the eye area and the precautions necessary to avoid harm</p> <p>9.6 Describe how to maintain and care for tweezed eyebrows</p>
10. Understand how to tint the eyebrows and lashes	<p>10.1 Describe how to protect the skin around the eyebrows and eyelashes prior to tinting and why this is important</p> <p>10.2 Describe how to apply tint to eyebrows and eyelashes</p> <p>10.3 Explain how the colour characteristics of the client's hair affect the timing for tint development</p> <p>10.4 Describe how to select, mix and remove tints and minimise wastage</p> <p>10.5 Explain manufacturers' instructions for mixing and using tint</p> <p>10.6 Describe how oxidation affects the shelf life of tint and at what point in the tinting process the tint should be mixed</p> <p>10.7 Describe the factors that may prevent the tinting process from working</p>
11. Understand how to apply artificial lashes	<p>11.1 Describe how to select and fit artificial lashes to suit the needs of the client and enhance the eye shape</p> <p>11.2 Explain the importance of following manufacturers' instructions for the use of adhesives and artificial eyelashes</p> <p>11.3 Describe the factors that prevent artificial lashes adhering</p> <p>11.4 Describe the range and use of currently available artificial lashes</p> <p>11.5 Explain the maintenance and care requirements for artificial lashes</p>
12. Understand the contraindications and contra-actions that affect or restrict eyebrow and eyelash treatments	<p>12.1 Explain the contraindications requiring medical referral and why, including severe skin conditions and eye infections</p>

	<p>12.2 Explain the contraindications which prevent treatment and why</p> <p>12.3 Describe the action to take if tint adhesives or solvent enters the client's eye</p> <p>12.4 Explain how to identify erythema and its causes</p> <p>12.5 Describe the possible contra-actions resulting from lash and brow treatments and how to deal with them</p>
<p>13. Know the equipment, materials and products to use when carrying out eyebrow and eyelash treatments</p>	<p>13.1 Describe the types of materials, equipment and products available for enhancing the appearance of the eyebrows and lashes</p>