

Unit 711 – Enhance the Appearance of Eyebrows and Eyelashes

Guided Learning Hours: 45

Learning Outcome	Assessment Criteria
<p>1. Be able to use safe and effective methods of working providing eyebrow and eyelash treatments</p>	<p>1.1 Set up and maintain the work area to meet legal, hygiene and treatment requirements</p> <p>1.2 Maintain personal standards of hygiene, protection and appearance that meets accepted industry and organisational requirements</p> <p>1.3 Clean all tools and equipment using the correct methods</p> <p>1.4 Use accepted industry hygiene and safety practices throughout the treatment</p> <p>1.5 Position equipment and materials for ease and safety of use</p> <p>1.6 Position the client and themselves to minimise fatigue and risk of injury</p> <p>1.7 Respect the client's modesty and privacy at all times</p> <p>1.8 Complete the treatment within a commercially viable time</p> <p>1.9 Leave the work area in a suitable condition for further treatments</p> <p>1.10 Keep records up-to-date, accurate, easy to read and signed by the client and practitioner</p>
<p>2. Be able to consult, plan and prepare for the treatment with clients</p>	<p>2.1 Use consultation techniques to determine the client's treatment plan</p> <p>2.2 Obtain signed, written and informed consent prior to carrying out the treatment from the client or parent/guardian if the client is a minor</p> <p>2.3 Consult with the client to identify if they have any contraindications to the treatments, record the results and take any necessary action</p> <p>2.4 Encourage clients to ask questions to clarify any points</p> <p>2.5 Perform a sensitivity test on a suitable area of the client's skin according to manufacturers' instructions and organisational requirements and record the results</p> <p>2.6 Provide client advice without reference to a specific medical condition and without causing undue alarm and concern</p>

	<p>2.7 Explain and agree the treatment and outcomes that are acceptable to their clients and meet their needs</p> <p>2.8 Select suitable equipment and materials for the treatment plan based on the outcomes of the sensitivity test</p> <p>2.9 Protect the client's clothing, hair and accessories</p>
3. Be able to shape eyebrows	<p>3.1 Check the client's understanding of the treatment prior to commencement, discussing any areas that require clarification</p> <p>3.2 Cleanse and prepare the eyebrow area prior to the treatment</p> <p>3.3 Keep the skin taut to minimise discomfort to the client</p> <p>3.4 Remove the hair in the direction of the hair growth</p> <p>3.5 Use suitable soothing products according to the needs of the client and manufacturers' instructions</p> <p>3.6 Check the finished shape is to the client's satisfaction</p> <p>3.7 Provide aftercare advice specific to the client's individual needs</p>
4. Be able to tint eyebrows and lashes	<p>4.1 Check the client's understanding of the treatment prior to commencement and discuss any areas that require clarification</p> <p>4.2 Cleanse and prepare the area prior to the treatment</p> <p>4.3 Protect the skin surrounding the area to be treated</p> <p>4.4 Mix tints to meet manufacturers' instructions and client' requirements</p> <p>4.5 Minimise the risk of spread of colour to the client's skin, clothes and surrounding areas during application</p> <p>4.6 Apply the product evenly and ensure the product fully covers the hair to be tinted</p> <p>4.7 Promptly remove the tint in the event of any contra-actions and apply a cold water compress to soothe the eye</p> <p>4.8 Time the product development to meet the colouring characteristics of the client and manufacturers' instructions</p>

	<p>4.9 Leave the treated hair free of product</p> <p>4.10 Check the finished result is to the client's satisfaction</p> <p>4.11 Provide aftercare advice specific to the client's individual needs</p>
5. Be able to apply artificial eyelashes	<p>5.1 Check the client's understanding of the treatment prior to commencement and discuss any areas that require clarification</p> <p>5.2 Cleanse and prepare the area prior to the treatment</p> <p>5.3 Position and fix the artificial lashes accurately leaving the eye area free of excessive products</p> <p>5.4 Identify and promptly resolve any application problems or contraindications occurring during the treatment</p> <p>5.5 Check, on completion, that the artificial eyelashes give a balanced and well proportioned look, suitable for the agreed desired effect</p> <p>5.6 Check, on completion, that partial sets are smoothly and evenly graduated into the natural eyelashes</p> <p>5.7 Check the finished result is to the client's satisfaction</p> <p>5.8 Provide aftercare advice specific to the client's individual needs</p>
6. Understand organisational and legal requirements	<p>6.1 Describe own responsibilities under relevant health and safety legislation</p> <p>6.2 Explain why minors should not be given treatments without informed and signed parental or guardian consent</p> <p>6.3 Describe why it is important, when treating minors under 16 years of age, to have a parent or guardian present</p> <p>6.4 State the age at which an individual is classed as a minor and how this differs nationally</p> <p>6.5 Describe the importance of not discriminating against clients with illnesses and disabilities and why</p> <p>6.6 Explain the legal significance of gaining signed, informed consent to treatment</p> <p>6.7 Describe the issues surrounding delivery of eyebrow and eyelash treatments to minors</p> <p>6.8 Describe own responsibilities and reasons for maintaining personal hygiene, protection and appearance</p>

	<p>according to accepted industry and organisational requirements</p> <p>6.9 Describe how to complete client records and the reasons for keeping records of treatments and obtaining clients' signatures</p> <p>6.10 Describe the importance of the correct storage of client records in relation to the Data Protection Act</p> <p>6.11 Explain the salon's service times for completing eyelash and eyebrow treatments and the importance of completing the application in a commercially viable time</p> <p>6.12 Explain the salon pricing structure</p> <p>6.13 Describe how to avoid potential discomfort and injury to them self and the risks of poor positioning of clients</p>
<p>7. Understand how to work safely and effectively when providing eyebrow and eyelash treatments</p>	<p>7.1 Describe how to effectively set up the work area, prepare and use the equipment and materials for eyelash and eyebrow treatments</p> <p>7.2 Describe contact dermatitis and how to avoid developing it when carrying out eye treatments</p> <p>7.3 Explain the type of personal protective equipment that should be available and used by themselves and why</p> <p>7.4 Compare methods of disinfecting and sterilising equipment</p> <p>7.5 Describe how to maintain equipment and materials in a clean and hygienic condition</p> <p>7.6 Describe how to prepare themselves for carrying out eyelash and eyebrow treatments</p> <p>7.7 Explain the importance of and reasons for disinfecting hands and how to do this effectively</p> <p>7.8 Describe the necessary environmental conditions for eyelash and eyebrow treatments (including lighting, heating, ventilation and general comfort) and why these are important</p> <p>7.9 Describe how to check equipment used for eyelash and eyebrow treatments</p> <p>7.10 Explain why it is important to maintain standards of hygiene and the principles of avoiding cross-infection</p> <p>7.11 Describe how to effectively and safely position equipment and materials for eyelash and eyebrow treatments</p> <p>7.12 Explain how to avoid potential discomfort and injury to themselves and the risk of poor positioning of clients</p>

	<p>7.13 Explain how to minimise and dispose of waste from treatments</p> <p>7.14 Describe the condition in which the work area should be left ready and why this is important</p>
8. Understand how to perform client consultation, treatment planning and preparation	<p>8.1 Explain how to use effective consultation techniques when communicating with clients from different cultural and religious backgrounds, ages, disabilities and genders for this treatment</p> <p>8.2 Describe the questioning and listening skills needed in order to find out information</p> <p>8.3 Explain how to give effective advice and recommendations to clients</p> <p>8.4 Explain how to interpret negative and positive body language</p> <p>8.5 Explain the importance of questioning the client about known contraindications</p> <p>8.6 Explain why it is important to record client responses to questions about contraindications</p> <p>8.7 Describe the legal significance identifying and recording contraindications and outcomes of sensitivity tests</p> <p>8.8 Explain why it is important to encourage and allow time for clients to ask questions</p> <p>8.9 Explain the reasons why it is important to encourage clients with contra indications to seek medical advice</p> <p>8.10 Explain the importance of and reasons for not naming specific contraindications when referring clients to a general practitioner</p> <p>8.11 Explain why it is important to maintain client's modesty and privacy</p> <p>8.12 Describe the necessary environmental conditions for the treatment, including lighting, heating and general comfort</p> <p>8.13 Describe how to carry out a skin sensitivity test and why it is necessary</p> <p>8.14 Explain how to interpret the results of a skin sensitivity test</p> <p>8.15 Describe how to cleanse the area to be treated</p>
9. Understand how to shape the eyebrows	<p>9.1 Describe how to measure the eyebrow for shaping treatments</p>

	<p>9.2 Describe the shape and proportions of the eyebrow in relation to facial features and shape</p> <p>9.3 Describe how to remove eyebrow hairs carefully and effectively</p> <p>9.4 Explain the recommended time intervals between eyebrow shaping treatments</p> <p>9.5 Describe the types of soothing agents available and their effect on the eye area and the precautions necessary to avoid harm</p> <p>9.6 Describe how to maintain and care for tweezed eyebrows</p>
10. Understand how to tint the eyebrows and lashes	<p>10.1 Describe how to protect the skin around the eyebrows and eyelashes prior to tinting and why this is important</p> <p>10.2 Describe how to apply tint to eyebrows and eyelashes</p> <p>10.3 Explain how the colour characteristics of the client's hair affect the timing for tint development</p> <p>10.4 Describe how to select, mix and remove tints and minimise wastage</p> <p>10.5 Explain manufacturers' instructions for mixing and using tint</p> <p>10.6 Describe how oxidation affects the shelf life of tint and at what point in the tinting process the tint should be mixed</p> <p>10.7 Describe the factors that may prevent the tinting process from working</p>
11. Understand how to apply artificial lashes	<p>11.1 Describe how to select and fit artificial lashes to suit the needs of the client and enhance the eye shape</p> <p>11.2 Explain the importance of following manufacturers' instructions for the use of adhesives and artificial eyelashes</p> <p>11.3 Describe the factors that prevent artificial lashes adhering</p> <p>11.4 Describe the range and use of currently available artificial lashes</p> <p>11.5 Explain the maintenance and care requirements for artificial lashes</p>
12. Understand the contraindications and contra-actions that affect or restrict eyebrow and eyelash treatments	<p>12.1 Explain the contraindications requiring medical referral and why, including severe skin conditions and eye infections</p>

	<p>12.2 Explain the contraindications which prevent treatment and why</p> <p>12.3 Describe the action to take if tint adhesives or solvent enters the client's eye</p> <p>12.4 Explain how to identify erythema and its causes</p> <p>12.5 Describe the possible contra-actions resulting from lash and brow treatments and how to deal with them</p>
13. Know the equipment, materials and products to use when carrying out eyebrow and eyelash treatments	13.1 Describe the types of materials, equipment and products available for enhancing the appearance of the eyebrows and lashes