

## Unit 712 – Carry Out Waxing Services

Guided Learning Hours: 61

Learning Outcome	Assessment Criteria
1. Be able to use safe and effective methods of working when waxing	<ul style="list-style-type: none"><li>1.1 Set up and maintain the work area to meet legal, hygiene, treatment and industry Code of Practice for Waxing requirements</li><li>1.2 Maintain personal hygiene, protection and appearance to meet accepted industry and organisational requirements</li><li>1.3 Clean all tools and equipment using the correct methods</li><li>1.4 Use accepted industry hygiene and safety practices throughout the treatment to minimise the risk of cross infection</li><li>1.5 Position the person and themselves to minimise fatigue and the risk of and allow ease of waxing application, maintenance and removal of the treatment</li><li>1.6 Minimise wastage of product during application</li><li>1.7 Dispose of hazardous waste correctly to meet local authority requirements</li><li>1.8 Complete the treatment within a commercially viable time</li><li>1.9 Leave the work area and equipment in a condition suitable for further waxing treatments</li><li>1.10 Keep client's records up to date, accurate, complete, legible and signed by the client and practitioner</li></ul>
2. Be able to consult, plan and prepare for waxing treatments with clients	<ul style="list-style-type: none"><li>2.1 Use effective consultation techniques to determine the client's treatment plan</li><li>2.2 Obtain signed, written and informed consent prior to any treatment from the client or from a parent or guardian if the client is a minor</li><li>2.3 Ask clients appropriate questions to identify if they have any contraindications to waxing treatments</li><li>2.4 Accurately record their client's responses to questions</li><li>2.5 Encourage clients to ask questions to clarify any points</li></ul>

	<p>2.6 Agree the waxing treatment and outcomes that are acceptable to own client and meet their needs</p> <p>2.7 Position the client to allow suitable access to the area being treated to minimise any risk of injury and discomfort to the client</p> <p>2.8 Protect the client's clothing, hair and accessories</p>
3. Be able to remove unwanted hair	<p>3.1 Use the correct pre-wax products prior to waxing following manufacturers' instructions</p> <p>3.2 Conduct a test patch and skin sensitivity test immediately prior to the intended waxing treatment</p> <p>3.3 Establish the hair growth pattern prior to the application of the product</p> <p>3.4 Use methods of application correctly and following manufacturers' instructions</p> <p>3.5 Apply and remove the product in the treatment area according to the requirements of the hair removal method and hair growth pattern</p> <p>3.6 Maintain the client's modesty and privacy at all times</p> <p>3.7 Provide clear instructions to the client on how and when to support their skin during the waxing treatment</p> <p>3.8 Check the client's wellbeing throughout the waxing treatment</p> <p>3.9 Stop the waxing treatment and provide relevant advice if contra-actions occur</p> <p>3.10 Check that the client's treatment area is left free of product and hair and treated with a suitable soothing product</p> <p>3.11 Check that the finished result is to the client's satisfaction</p> <p>3.12 Give client suitable aftercare advice</p>
4. Understand organisational and legal requirements	<p>4.1 Describe own responsibilities under relevant health and safety legislation</p> <p>4.2 Describe the importance of not discriminating against clients with illnesses and disabilities and why e.g. Disability Discrimination Act</p> <p>4.3 Explain why minors should not be given treatments without informed and signed parental or guardian</p>

	<p>consent</p> <p>4.4 State the age at which an individual is classed as a minor and how this differs nationally</p> <p>4.5 Describe why it is important, when treating minors under 16 years of age, to have a parent or guardian present</p> <p>4.6 Explain the legal significance of gaining signed, informed consent to treatment</p> <p>4.7 State the content of the current Code of Practice for Waxing Services and the importance of following its provision</p> <p>4.8 Explain why it is important to maintain standards of hygiene and the principles for avoiding cross-infection</p> <p>4.9 Explain the importance of the correct storage of client records in relation to the Data Protection Act</p> <p>4.10 Explain how to minimise and dispose of general and hazardous waste from treatments</p> <p>4.11 Explain their salon's service times for completing ear lobe piercing and the importance of completing the application in a commercially viable time</p> <p>4.12 Describe the salon's service times for waxing treatments and the importance of completing services in a commercially viable time</p> <p>4.13 Explain the salon pricing structure</p> <p>4.14 Describe the importance of and reasons for keeping records of treatment and gaining client signatures</p>
5. Understand how to work safely and effectively when providing waxing treatments	<p>5.1 Describe the type of personal protective equipment that should be available and used by them self</p> <p>5.2 Explain why it is important to use personal protective equipment</p> <p>5.3 Describe what contact dermatitis is and how to avoid developing it when carrying out waxing treatments</p> <p>5.4 Explain the importance of questioning clients to establish any contraindications to waxing treatments</p> <p>5.5 Explain why it is important to record client responses to questioning</p> <p>5.6 Explain the legal significance of client questioning and recording client's responses</p>

	<p>5.7 Describe how to prepare and use the equipment and materials for work</p> <p>5.8 Describe methods of disinfecting and sterilising equipment</p> <p>5.9 Describe how to maintain equipment and materials in a clean and hygienic condition</p> <p>5.10 Describe how to prepare themselves for carrying out waxing treatments</p> <p>5.11 Explain the importance of and reasons for disinfecting hands and how to do this effectively</p> <p>5.12 Describe how to set up the work area for waxing treatments</p> <p>5.13 Describe the necessary environmental conditions for waxing treatments</p> <p>5.14 Describe how to check equipment used for waxing treatments</p> <p>5.15 Describe why it is important to maintain standards of hygiene and the principles for avoiding cross-infection</p> <p>5.16 Describe how to effectively and safely position equipment and materials for waxing treatments</p> <p>5.17 Describe how to avoid potential discomfort and injury to them self and their client and the risks of poor positioning of clients</p> <p>5.18 Describe the condition in which the work area should be left and why this is important</p>
6. Understand how to consult, plan and prepare for the treatment	<p>6.1 Describe how to use effective consultation techniques</p> <p>6.2 Describe how to give effective advice and recommendations to clients</p> <p>6.3 Describe the questioning and listening skills you need in order to find out information</p> <p>6.4 Explain why it is important to encourage and allow time for clients to ask questions</p> <p>6.5 Explain the reasons why it is important to refer clients with contraindications to seek medical advice</p> <p>6.6 Describe the importance of and reasons for not naming specific contraindications when referring clients to a general practitioner</p> <p>6.7 Explain why it is important to explain possible contra-actions to the client</p>

	<p>6.8 Explain why it is important to Explain to the client possible skin sensitivity during menstruation</p> <p>6.9 Explain why it is important to maintain client's modesty and privacy</p> <p>6.10 Describe how to conduct a test patch and skin sensitivity test and why this is important</p> <p>6.11 Describe how to prepare the client for treatment</p> <p>6.12 Describe how to conduct visual examinations of the skin and hair growth in the area to be treated</p> <p>6.13 Describe how to prepare the area for treatment including the use of pre-wax products</p>
7. Know Anatomy and Physiology that relates to waxing treatment	<p>7.1 Describe the structure and function of the skin</p> <p>7.2 Describe the structure of the hair</p> <p>7.3 Describe the basic principles of hair growth</p> <p>7.4 Describe the types of hair growth including terminal and vellus</p>
8. Understand contraindications that affect or restrict waxing treatments	<p>8.1 Describe those contraindications requiring medical referral and why</p> <p>8.2 Describe those contraindications that will prevent treatment but will not require medical referral and why</p> <p>8.3 Describe those conditions which restrict treatment and why</p>
9. Understand equipment, materials, products, techniques and treatment planning for waxing	<p>9.1 Describe the types of equipment and products used for waxing</p> <p>9.2 Describe the function and purpose of pre-wax products</p> <p>9.3 Describe the ingredients and composition of waxing products including warm wax, sugar paste, strip sugar and hot wax</p> <p>9.3 Describe the types of product suitable for soothing skin irritation</p> <p>9.4 Explain the reason why talc-free powders should be used</p> <p>9.5 Describe how to carry out waxing services</p> <p>9.6 Describe the various techniques associated with and working temperatures for the different types of hot</p>

	<p>wax and warm wax</p> <p>9.7 Explain the suitability of specific products for certain hair types</p> <p>9.8 Describe how to apply and remove waxing products in relation to the direction of hair growth</p> <p>9.9 Describe the precautions which need to be taken when removing hair around conditions which restrict the treatment</p> <p>9.10 Describe the advantages, disadvantages and limitations of facial waxing treatment and suitable alternative facial hair removal treatments</p> <p>9.11 Describe the expected skin reaction to waxing</p> <p>9.12 Compare other methods of hair removal and the effect of these methods on the waxing process e.g., sugaring, tweezing, shaving, depilatory creams, electrical depilatory, threading, abrasive mitts, epilation, intensive pulse light, laser</p> <p>9.13 Describe how you and the client should support the skin during the waxing process</p>
10. Be able to provide aftercare advice for clients	<p>10.1 Describe the activities to avoid after waxing treatments and why these are important</p> <p>10.2 State the recommended intervals between waxing treatments</p> <p>10.3 Describe products for home use that will benefit the client and those to avoid and why</p> <p>10.4 Describe the contra-actions that may occur after waxing treatments and what advice to give to clients</p>