

**ITEC LEVEL 2 NVQ UNIT 714  
ASSIST WITH SPA OPERATIONS  
TEST SPECIFICATION 2010**

External Assessment Method:	Multiple Choice Question Paper which can be taken on demand	
Duration of External Assessment:	27 Minutes	
Pass Mark:	100%	
Grading:	Pass or refer	
Frequency of External Assessment:	On demand (once ALL hours for the units have been completed)	
Assessment criteria to be Assessed:	All assessment criteria will be assessed	
Format of Questions:	Stem, 1 key and 3 distracters	
No. of Questions	22 Questions	
Distribution of questions:  Each question will be allocated one mark.	<u>Unit</u>  Assist with Spa Operations	<u>No. of Questions per Unit</u>  22
The breakdown of questions listed can be found in the assessment criteria in the ITEC syllabus for unit 714 as follows:	<u>Breakdown of Questions</u>  Unit 714 Assist with Spa Operations <ul style="list-style-type: none"> <li>• Your responsibilities under current Control of Substances Hazardous to Health (COSHH) Regulations for the correct use and storage of chemicals required for spa treatments (2Q)</li> <li>• What is contact dermatitis and how to avoid developing it when carrying out the maintenance of spa treatment areas (2Q)</li> <li>• The possible dangers of chemical and equipment misuse (2Q)</li> </ul>	<u>Related to ITEC Assessment Criteria for each Unit as listed below:</u>  4.4  5.1  5.10

	<ul style="list-style-type: none"> <li>• The recommended operating temperatures and humidity levels for wet and treatment areas (2Q)</li> <li>• Why it is important to maintain standards of hygiene and the principles of avoiding cross-infection (2Q)</li> <li>• How to test and interpret results of water and chemical concentrations (2Q)</li> <li>• The ideal operating temperatures for wet area equipment and how to accurately take temperature readings (2Q)</li> <li>• The main types of air and waterborne infections that can affect spa environments and clients (4Q)</li> <li>• The cleaning regimes which must be used in spa work areas to avoid the spread of infection and the nature of air and waterborne infection (2Q)</li> <li>• The possible contra-actions which can occur during water, temperature and spa treatment sessions and how to deal with them (2Q)</li> </ul>	5.13  5.3  5.12  5.13  5.14  5.15  6.2
Administration of External Assessment:	For security required of centres and for the administration of examination papers, please refer to the <i>ITEC Regulations and Procedures for Operating Theory Examinations</i> document.	