

Sample Questions

iUCO43 – Salon reception duties

1	Which of the following statements is correct with regard to data?			
A	Data should be securely stored in order to protect the therapist/stylist from the client reading the data	B	Data should be securely stored in order to ensure that all therapists/stylists and receptionists in the salon have access to client data	D
C	Data should be securely stored in order to protect the client from being sold an incorrect product	D	Data should be securely stored in order to protect the client from anyone other than their therapist/stylist accessing private information	

2	Which of the following could occur if a breach of confidentiality takes place?			
A	Increase in business	B	Loss of business	B
C	Increase in electronic storage	D	Decrease in electronic storage	

3	What action should you take if a client attempts to use a stolen card?			
A	Cut up the card	B	Return the card to the client	C
C	Retain the card and telephone authorisation	D	Take the card to the associated bank	

Document History

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v1	30/09/2019	First published	Qualifications Administrator