

Test Specification

iUHB232 – Client consultation for hair services

External assessment method:	Multiple Choice Question Paper	
Duration of external assessment:	15 minutes	
Pass mark:	60%	
Grading:	Pass, Merit or Distinction	
Frequency of external assessment:	On demand (once ALL hours for the unit have been completed)	
Learning outcomes to be assessed:	All learning outcomes will be assessed	
Format of questions:	Stem, 1 key and 3 distracters	
Number of questions	10 questions	
Distribution of questions: Each question will be allocated one mark	<u>Topic</u>	<u>No. of questions per paper</u>
	<ul style="list-style-type: none"> How to communicate effectively and the techniques used during client consultation 	- 2
	<ul style="list-style-type: none"> The importance of consulting client records and the information that should be recorded , how client records should be held and maintained, client confidentiality and legislation on how information is used 	- 2
	<ul style="list-style-type: none"> Tests carried out for different services and the importance of following manufacturer's instructions, salon policy and legal requirements 	- 2
	<ul style="list-style-type: none"> The importance of identifying factors that may limit, prevent or affect the service, identifying and recording contra-indications, who to refer to and the importance of not naming referable contra-indications 	- 2
	<ul style="list-style-type: none"> Suspected infections, infestations and disorders 	- 1
	<ul style="list-style-type: none"> Basic structure of the skin and hair, characteristics of different 	- 1

	types of hair, growth cycle and general factors that contribute to healthy hair	
The breakdown of questions listed can be found in the assessment criteria in the unit specification for iUHB232 as follows:	<p><u>Topic</u></p> <ul style="list-style-type: none"> • How to communicate effectively and the techniques used during client consultation • The importance of consulting client records and the information that should be recorded , how client records should be held and maintained, client confidentiality and legislation on how information is used • Tests carried out for different services and the importance of following manufacturer's instructions, salon policy and legal requirements • The importance of identifying factors that may limit, prevent or affect the service, identifying and recording contra-indications, who to refer to and the importance of not naming referable contra-indications • Suspected infections, infestations and disorders • Basic structure of the skin and hair, characteristics of different types of hair, growth cycle and general factors that contribute to healthy hair 	<p><u>Related assessment criteria:</u></p> <ul style="list-style-type: none"> - 1.9, 1.10 - 1.11, 1.18, 1.19, 1.20 - 1.12, 1.13 - 1.14, 1.15, 1.16, 1.17 - 2.1 - 2.2, 2.3, 2.4, 2.5, 2.6
Administration of external assessment:	For security required of centres and for the administration of examination papers, please refer to 'Instructions for Conducting Examinations' which can be found on the website.	

Document History

Version	Issue Date	Changes	Role
1	24/02/2020	First Published	Assessment Lead – Hair and Barbering