



UIP6 - Infection Prevention (COVID-19) for Beauty Retail Services

LO5 Understand potential hazards and risks and the workplace procedures necessary to prevent the spread of COVID-19 in the beauty retail environment

The potential hazards and possible risks in relation to COVID-19

Hazards

- Anything that has the potential to cause harm, for example inadequately maintained toilet facilities

Risks

- A chance, high or low, that harm caused by the hazard may occur, for example, cross-infection from poor hygiene controls



Hazards and risks

For example:

- Inadequate or poor COVID-19 staff training
- Staff and customer levels
- Retail premises layout
- Customer consultation
- Product testers
- Suitability of beauty retail service and appropriate PPE
- Hand hygiene
- Working safely throughout the beauty retail service



Hazards and risks

For example:

- Management of customer throughout the service
- Ventilation
- Correct handling and storage of all products, tools and equipment
- Correct decontamination processes appropriate to products, tools, equipment and retail counter/display/working areas
- Storage of clean and dirty tools and equipment
- Disposal of waste
- The handling of cash



Safe and hygienic working practices

- Creation of a COVID-19 safe checklist
- Display of risk assessment notification in accordance with COVID-19 secure guidance of the country therein
- Promote a 'click and collect' or online ordering system for product sales
- Signage
- Separate entry and exit doors, door opening/closing, control of access
- Temperature checks in accordance with the local and national guidelines of the country therein
- Restrict the number of staff, customers and visitors dependent on the size of the premises and social distancing guidelines of the country therein
- Adequate ventilation

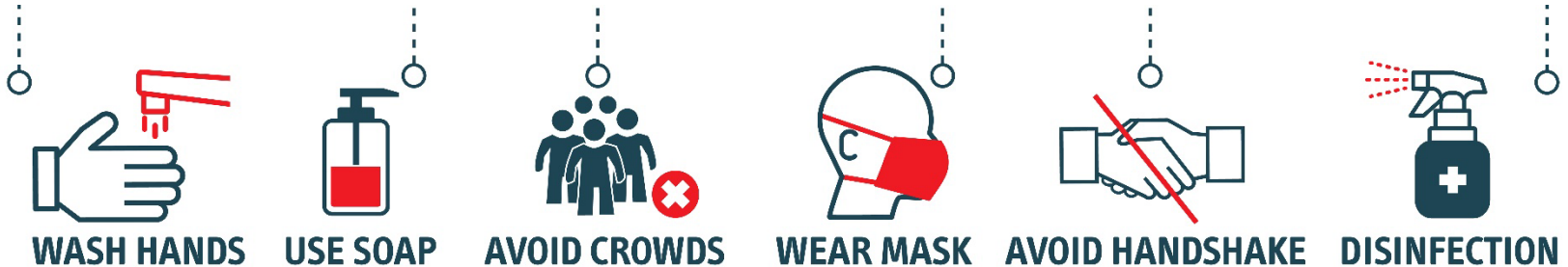


Safe and hygienic working practices

- Indicate social distancing requirements
- Removal of waiting area seating
- Request that customers adhere to shop policies on COVID-19 restrictions limiting the number of customers in store for example, shopping alone (except in the case of a minor and/or disabled person requiring a support worker)
- Introduce specific beauty retail service times for more vulnerable customers
- Introduce 'no touch' service policy



Safe and hygienic working practices



- Pre-sales
- Customer entry
- During beauty retail service
- Post beauty retail service
- Decontamination of service area(s)
- Safe working practices



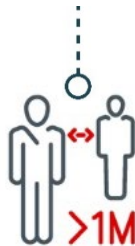
Service adaptations



USE
FACE MASK



USE
RUBBER GLOVES



KEEP YOUR
DISTANCE
>1M



WASH
HANDS



DISINFECT
HANDS



DISINFECT
SURFACES

- COVID-safe working practices
- All beauty retail services must be risk assessed
- Beauty retail service adaptations and requirements for PPE will be informed by risk assessment