

Assessment Form

iUHB232 – Client consultation for hair services

Name of Learner: _____

This assessment sheet must be completed in full for each learner by the Internal Assessor

- **Conducting the assessment** – The evaluation should be based on the criteria detailed below. The assessor should base their evaluation entirely on the learner's performance during the assessment exercise; they should remain objective and should not coach or distract the learner during the assessment. Please indicate with a ✓ criteria that are completed successfully, indicating with an × criteria that have not been completed successfully.
- **Once all boxes have been ticked the assessor must place a ✓ in the pass box indicating that the task is complete.**

Criteria	Assessor's comments			
	Completed	Completed	Completed	
Communicate in a manner that creates confidence, trust and maintains good will				
Establish client requirements for products and services using appropriate communication techniques				
Identify factors that may limit or prevent the choice of services or products				
Consult and complete client records				
Advise the client on any factors which may limit, prevent or affect their choice of service or product				
Provide the client with clear recommendations for referral when required				
Recommend and agree a service or product				

Criteria	Assessor's comments			
	Completed	Completed	Completed	
Follow safe and hygienic working practices				
MCQ Exam Completed				Pass/Merit/Distinction

Learner name: _____

Learner signature: _____ Date: _____

Lecturer/Assessor name: _____

Lecturer/Assessor signature: _____ Date: _____

Internal Quality Assurer name: _____

Internal Quality Assurer signature: _____ Date: _____

External Quality Assurer name: _____

External Quality Assurer signature: _____ Date: _____
(if sampled)

Document History

Version	Issue Date	Changes	Role
v1	03/03/2025	First published	Development Administrator